

ACCESS POINT, INC.
Manager of Tax & Regulatory Affairs
1100 Crescent Green, Suite 100
Cary, NC 27518

PUCO Tariff No. 5
Original Page 1

Issued: September 12, 2011

Effective: September 13, 2011

Access Point, Inc.'s P.U.C.O. Tariff No. 5 replaces Access Point P.U.C.O Tariff No. 3 in its entirety.

ACCESS POINT, INC.

COMPETITIVE LOCAL TELECOMMUNICATIONS SERVICES

This tariff is in compliance with Rule 4901:1-6, O.A.C.C.

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SECTION 1 - LOCAL EXCHANGE SERVICE

1.1 Basic Local Exchange Service

1.1.1 General

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company Local Calling Services and other Services as set forth in this tariff;
- C. access interexchange calling services of the Company and of other carriers;
- D. access (at no additional charge) to Company operators and business office for service related assistance;
- E. access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- F. access relay services for the hearing and/or speech impaired.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Residence and Business Basic Local Exchange Service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

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SECTION 1 - LOCAL EXCHANGE SERVICE, (CONT'D.)

1.2 Basic Local Exchange Service, (Cont'd.)

1.2.2 Flat Rate Local Exchange Service

Flat Rate Local Exchange Service provides a Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Flat Rate Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Flat Rate Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Flat Rate Local Exchange Service includes unlimited local exchange calling per month.

	<u>Maximum Residential</u>
Monthly Rate	\$50.00

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SECTION 2 – MISCELLANEOUS RATES

2.1 Service Order

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

2.1.1 Description of Charges

Service Order Charge

A nonrecurring charge which covers receiving, recording and processing information necessary to execute a customer's request for service.

Central Office Connection Charge

A nonrecurring charge for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing central office connections.

Line Connection Charge

A nonrecurring charge for performing any of the operations associated with the connection of the network access line and a network interface.

Network Wiring Charge

A one time charge consisting of a time sensitive network wiring charge required to perform customer requested work on the customer's premises, except work required to establish or reestablish network access.

Changes in Service

Includes changes in telephone service or equipment subsequent to the establishment of such service or equipment, and rearrangements of network wiring (including house cable) which do not involve moves.

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SECTION 2 – MISCELLANEOUS RATES, (CONT'D.)

2.1 Service Order, (Cont'd.)

2.1.2 Service Order Charges

		Business	Residential
A.	Service Ordering Charge:		
	Simple Services	\$25.50	\$17.65
	Complex Services	\$15.85	\$17.65
B.	Central Office Connection Charge		
	Simple Services	\$13.00	\$8.25
	Complex Services	\$17.00	\$8.25
C.	Line Connection Charge		
	Simple Services	\$24.35	\$10.60
	Complex Services	\$16.50	\$10.60
D.	Network Wiring Charge		
	Simple Services	\$25.00	\$25.00
	Complex Services	\$10.00	\$10.00
E.	Change Charge		
	Simple Services	\$9.30	\$9.30
	Complex Services	\$41.55	\$28.85

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SECTION 3 - CURRENT RATES

3.1 Basic Local Exchange Service

Monthly Rate

Residential
\$26.95