

TITLE SHEET

EXCHANGE SERVICES TARIFF

03-1196-TP-ACE

Descriptions, Regulations, Rates and Charges applicable to services furnished by American Broadband and Telecommunications Company ("American Broadband" or "Company"), including dedicated line and message services and switched exchange services for locations served to and from points in the State of Ohio.

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Issued by: Jeffrey S. Ansted, President
American Broadband and Telecommunications Company
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I. DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Basic Local Exchange Services: means residential-end-user access to and usage of telephone-company-provided services over a single line or small-business-end-user access to and usage of telephone-company-provided services over the primary access line of service, which in the case of residential and small-business access and usage is not part of a bundle or package of services, that does both of the following:

- (a) Enables a customer to originate or receive voice communications within a local service area as that area exists on the effective date of the amendment of this section by S.B. 162 of the 128th general assembly;
- (b) Consists of all of the following services:
 - (i) Local dial tone service;
 - (ii) For residential end users, flat-rate telephone exchange service;
 - (iii) Touch tone dialing service;
 - (iv) Access to and usage of 9-1-1 services, where such services are available;
 - (v) Access to operator services and directory assistance;
 - (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
 - (vii) Per call, caller identification blocking services;
 - (viii) Access to telecommunications relay service; and
 - (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

Company: American Broadband and Telecommunications Company also referred to as "American Broadband" or "Telephone Company."

Customer or Subscriber: The person, firm or corporation who orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Local Calling Area: Unless otherwise specified, local calling area for the Company shall be the same as the local calling area established by the LEC in the area where service is being provided.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Regular Billing: The term "Regular Billing" denotes a standard bill sent in the normal monthly Company billing cycle. This billing consists of one bill for each account assigned to the customer with explanatory detail showing the derivation of the charges.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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2. RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company is a local reseller providing intercity telecommunications service for transmission of voice, data, facsimile, and their special service on a switched and dedicated basis. Company stands ready to provide technical assistance to the customer to the extent of properly matching the customer's equipment with that of the Company, in order to help him meet the customer's requirements for interexchange or local communications service.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Terms and Conditions

- A. Service to business Customers is provided on the basis of a minimum period of at least six months, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company; for example, equipment lease documentation.
- C. In reference to business Customers, and except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.1.3 Terms and Conditions

- D. Customers have certain rights and responsibilities for the provisioning of basic local exchange service ("BLES") as set forth in Ohio Administrative Code Rule 4901:1-6-12. These rights and responsibilities include customer deposit, complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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2. RULES AND REGULATIONS (cont'd)

2.1 Undertaking of the Company (cont'd)

2.1.4 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- 1) where facilities other than cable pairs are not presently available, and there is no other requirement for the facilities so constructed;
- 2) of a type other than that which the Company would normally utilize in the furnishing of its services;
- 3) over a route other than that which the Company would normally utilize in the furnishing of its services;
- 4) in a quantity greater than that which the Company would normally construct;
- 5) on an expedited basis;
- 6) on a temporary basis until permanent facilities are available;
- 7) involving abnormal costs; and
- 8) in advance of its normal construction.

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3. EXCHANGE SERVICE

3.1 Connection Charges

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the ordering, installing, moving, changing, rearranging for furnishing telephone services and facilities. Any one or combination of all elements of the connection charges may apply, depending upon the customer's request.

The customer may request an estimate or a firm bid before ordering installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

3.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- B. The Company may from time to time waive or reduce the charge as part of a promotion. See 4.3.

3.2 Service Order Charge

A service Order Charge applies per customer order, for all work or services ordered to be provided at one time, on the same premises, for the same customer. The maximum charge for this service shall be \$120.00.

3. EXCHANGE SERVICE (cont'd)

3.3 Central Office Line Charge

The Central Office Line Charge is a nonrecurring charge for central office work required for the necessary physical connection of the copper loop from the central office main distribution frames to the local switch. This charge applies when new service is established, and is in addition to the Installation Charge.

The maximum rate for this charge shall be \$120.00.

3.4 Restoral Charge

A Restoral Charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of service, as deemed in Section 1 of this Tariff.

The maximum charge for this service shall be \$120.00.

3.5 Moves, Adds and Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

The maximum charge for any of these services shall be \$120.00.

3. EXCHANGE SERVICE (cont'd)

3.6 Premises Visit

3.6.1 Terms and Conditions

A Premises Visit Charge app/res per customer order, for all work or services ordered to be provided at one time on the same premises, for the same customer. When more than one visit is required to complete the work as originally ordered, only one Premises Visit Charge applies. A Premises Visit Charge applies to each premises visited for the purposes of any special construction involving installation, removal, reconnection or changing of regulated facilities and to connect a line between different buildings on different premises, whether or not mileage charges are applicable to such lines. The maximum hourly charge shall be \$65.00.

3.6.2 Trouble Isolation Charge

Where NID is accessible, when a visit to the customer's premises is requested to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit. Additional service charges may apply for subsequent services ordered upon Customer approval, in addition to all other charges.

3. EXCHANGE SERVICE (cont'd)3.7 Toll Blocking

Toll Blocking is an optional service available to Customers, which prohibits the Customer from originating a direct dialed (1+) or an operated assisted (0 or 0+) outgoing long distance calls. Any such calls, when attempted, will be routed to a central office announcement which will inform the user that long distance calls are restricted from that line.

Customers will be charged a one time non-recurring fee as listed in the Price List for the establishment of toll restriction service. Customers will also be charge a monthly recurring fee as listed in the Price List for toll restriction service.

Non-Recurring
\$30.00

Monthly Recurring
\$30.00

The one time non-recurring fee for the establishment of Toll Limitation Service along with the monthly recurring fee will be waived for Lifeline customers.

Toll Blocking Service will be provided as follows:

- 1) Toll Blocking can be place on any American Broadband access line where the customer has subscribed to one of the Company's local service calling plans.
- 2) Toll Blocking Service is subject to availability in the central office serving the Customer.
- 3) The types of outbound long distance calls that are restricted are as follows:
 - a. Any direct dialed 1+ long distance call such as:
 - i. 1+ Area Code +XXX-XXXX;
 - ii. 1+XXX-XXXX;
 - iii. Five digit carrier access code + 1+XXX-XXXX; or
 - iv. Five digit carrier access code + 1 + area code +XXX-XXX
 - b. Any calls place to 900 special access or 976 numbers.
 - c. Any call to a long distance emergency telephone number.
- 4) The Customer indemnifies and holds harmless American Broadband from any and all claims, losses and damages that may be caused by Toll Blocking.

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4. BUSINESS NETWORK SWITCHED SERVICES

4.1 General

Business Network Switched Services provide business customers with a connection to the Company's switching network which enables the customer to:

- 1) Receive calls from other stations on the public switched telephone network;
- 2) Access the Company's local calling service;
- 3) Access the Company's local service; and
- 4) Access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10 XXX).

Business Network Switched Services are provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

4.2 Service Descriptions and Rates

The following Business Access Service Options are offered:

Basic Business Line Service

Basic Business Line Service is offered with message rate local service.

4. BUSINESS NETWORK SWITCHED SERVICES (cont'd)

4.2 Service Descriptions and Rates (cont'd)

4.2.1 Basic Business Line Service

A. General

Basic Business Line Service provides a customer with a one or more analog; voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a on usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multi Frequency (DTMF).
Directionality:	Two-Way, In-Only or Out-Only, at the option of the customer

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4. BUSINESS NETWORK SWITCHED SERVICES (cont'd)

4.2 Service Descriptions and Rates (cont'd)

4.2.1 Basic Business Line Service (cont'd)

B. Message Rate Basic Business Line Service

1) Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 8.

C. Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of call during the billing period. Nonrecurring Connection charges apply as described in Section 3 of this Tariff and Recurring charges can be found in Section 9.5 of this Tariff.

Basic business line service shall be subject to a maximum monthly rate of \$42.00.

5. SPECIAL SERVICES AND PROGRAMS

5.1 Universal Emergency Telephone Number Service

Universal Emergency Telephone Number Service (9-1-1 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

5.2 Relay Service

5.2.1 General

The Company will provide access to a telephone relay center for Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf ("TDD") or a Teletypewriter ("TTY") and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designed for both impaired and non-impaired customers to use.

5.2.2 Regulations

- A. Only intrastate calls can be completed using the Relay Service under the terms and conditions of this Tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed ("DDD") from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within the State of Ohio. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

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5. SPECIAL SERVICES AND PROGRAMS (cont'd)

5.2 Relay Service (cont'd)

5.2.2 Regulations (cont'd)

D. The following calls may not be placed through the Relay Service:

- 1) Calls to informational recordings and group bridging service;
- 2) Calls to time or weather recorded messages;
- 3) Station sent paid calls from coin telephones; and
- 4) Operator-handled conference service and other teleconference calls.

5.2.3 Liability

The Company contracts with an outside provider for the provision of this service, the outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the customer or by any other person, for any loss or destruction of property whatsoever, whether covered by the customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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5. SPECIAL SERVICES AND PROGRAMS (cont'd)

5.3 Lifeline Requirements

A. Regulations

- 1. American Broadband shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a non-discriminatory basis to all qualifying low-income customers. (N)
- 2. American Broadband’s Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC’s Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et. al) and any subsequent clarifying orders; Ohio Revised Code Section 4927.13; Ohio Administrative Code Rule 4901:1-6-19; and, the Commission’s nontraditional Lifeline service order (*Finding and Order* adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (N)

B. Lifeline Services (M)

The following calling plans are available to Lifeline customers:

American Essentials

Unlimited local calling Maximum Rate - \$25.95

Lifeline Essentials
Unlimited local calling
Caller ID
Call Waiting

Lifeline Essentials Plus*

Unlimited local calling
Caller ID
Call Waiting

*This package is only available in conjunction with a detariffed service. Please see www.ambt.net for more information and pricing. (M)

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6. SPECIAL ARRANGEMENTS

6.1 Special Construction

6.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

1. Nonrecurring charges;
2. Recurring charges;
3. Termination liabilities; or
4. Combinations of 1, 2 and 3.

6.1.2 Basis for Cost Computation

The costs referred to in 7.1.1 preceding may include one or more of the following items to the extent they are applicable:

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - a) Equipment and materials provided or used;
 - b) Engineering, labor and supervision;
 - c) Transportation; and
 - d) Rights of way and/or any required easements.
- 2) Cost of maintenance;
- 3) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- 4) Administration, taxes and uncollectible revenue on the basis of reasonable average cost for these items;
- 5) License preparation, processing and related fees;
- 6) Tariff preparation, processing and related fees;
- 7) Any other identifiable costs related to the facilities provided; or
- 8) An amount for return and contingencies.

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6. SPECIAL ARRANGEMENTS (cont'd)

6.1 Special Construction (cont'd)

6.1.3 Termination of Liability for Business Customers

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a business Customer.

- A. The period on which the termination liability is based is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
- 1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - a) Equipment and materials provided or used;
 - b) Engineering, labor and supervision;
 - c) Transportation; and
 - d) Rights of way and/or any required easements.
 - 2) License preparation, processing and related fees;
 - 3) Tariff preparation, processing and related fees;
 - 4) Cost of removal and restoration, where appropriate; and
 - 5) Any other identifiable costs related to the specially constructed or rearranged facilities.
- C. The termination liability method for calculation the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 7.1.3.B. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 7.1.3.B. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the PUCO that the termination liability imposed by the Company is approved or sanctioned by the PUCO. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

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7. LOCAL CALLING AREAS

7.1 Exchange Definition

The Company offers Local Exchange Service within the AT&T Ohio and Verizon North territories and concurs in their filed exchange areas and exchange maps.

7.2 Local Calling Area

Each customer shall have the local calling area of the normal exchange in which the customer is located.

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8. RATES AND CHARGES8.1 Non-recurring Charges

8.1.1 Service Order Charge

Business Installation - per line/trunk	\$50.00
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8.1.2 Restoral Charge	\$35.00
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Restoral Charge for Lifeline Customers	\$9.95
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8.1.3 Moves, Adds and Changes Charge	\$35.00
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8.1.4 Premises Visit Charge (Hourly Charge)	\$40.00
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8.1.5 Installation Charge	\$30.00
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8.1.6 Central Office Line Charge	\$30.00
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8.1.7 Primary Interexchange Carrier Change ("PICC") Charge

- Manual charge \$5.50
- Electronic Charge \$1.25

If a subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change

8.1.10 Toll Limitation Charge	\$3.50
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8.1.11 Toll Blocking Charge	\$7.50
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8.2 Business Network Switched Services

8.2.1 Business Access Service Options (Resale)

Monthly Recurring Charge

A. Message Rate

Basic Business Line Service with Touch Tone (Single Line Access Area D)	\$20.48
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Basic Business Line Service with Touch Tone (Multi-Line with Hunting Access Area D)	\$23.81
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8.	<u>RATES AND CHARGES</u> (cont'd)	
8.3	<u>Residential Services</u>	
	American Essential - Local Calling Service	\$25.95
8.4	<u>Toll Limitation Service</u>	
	Monthly Recurring Charge	\$3.00
8.5	<u>Toll Blocking Service</u>	
	Monthly Recurring Charge	\$4.87
8.6	<u>Lifeline Rates and Charges</u>	
8.6.1	American Essential - Local Calling Service	\$24.95
8.6.2	Lifeline Essential Recurring Monthly Charge:	
	Verizon North Exchanges	\$29.95
	AT&T Exchanges	\$27.79
8.6.4	Non-recurring Installation Fee	\$30.00
8.6.5	Central Office Line Charge	\$30.00*

The associated non-recurring and monthly recurring charges for Toll Limitation and Toll Blocking are waived for Lifeline Customers

* The Central Office Line Charge is waived for Lifeline Customers

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