

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

13.1 Additional Engineering

Additional Engineering will be provided by the Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.3 and 7.1.3 preceding.

The Company will notify the customer that additional engineering charges, as set forth in 13.1.1 following, will apply before any additional engineering is undertaken.

13.1.1 Charges For Additional Engineering

The charges for additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(A) Basic Time, normally scheduled working hours#	AER	\$ 100.00	\$ 75.00

\* If more than one engineer is involved with the same additional engineering project, the total amount of time for all engineers involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering (Cont'd)

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
B) Overtime, outside of normally scheduled working hours#	AEH	\$ 100.00	\$ 75.00

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Company as set forth in 13.2.1 through 13.2.5 following. The Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

13.2.1 Overtime Installation

Overtime installation is that Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand by

Stand by includes all time in excess of one-half (1/2) hour during which Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

# If more than one engineer is involved with the same additional engineering project, the total amount of time for all engineers involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.4 Testing and Maintenance with Other Telephone Companies

Testing and Maintenance with Other Telephone Companies is that additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

13.2.6 Charges For Additional Labor

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(A) Installation or Repair			
- Overtime, outside of normally scheduled working hours on a scheduled work day#	ALH	\$ 60.00*	\$60.00*
- Premium Time, outside of scheduled work day#	ALH	74.00*	74.00*

# If more than one technician is involved with the same additional labor project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges For Additional Labor (Cont'd)

<u>Additional Labor</u> <u>Periods</u>	<u>USOC</u>	<u>First Half</u> <u>Hour or</u> <u>Fraction</u> <u>Thereof</u>	<u>First</u> <u>Billable</u> <u>Half Hour</u> <u>or Fraction</u> <u>Thereof</u>	<u>Each</u> <u>Additional</u> <u>Half Hour</u> <u>or Fraction</u> <u>Thereof</u>
---	-------------	--	---	--

(B) Stand by

- Basic time, normally scheduled working hours#	ALT	None	\$ 50.00*	\$ 50.00*
- Overtime, outside of normally scheduled working hours on a scheduled work day#	ALT	None	60.00*	60.00*
- Premium Time, outside of scheduled work day#	ALT	None	74.00*	74.00*

# If more than one technician is involved with the same additional labor project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Billable Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges For Additional Labor (Cont'd)

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
-------------------------------------	-------------	--	--

(C) Testing and Maintenance with other telephone companies, or Other Labor

- Basic time, normally scheduled working hours# ALK \$ 50.00\* \$ 50.00\*
- Overtime, outside of normally scheduled working hours on a scheduled work day# ALK 60.00\* 60.00\*
- Premium Time, outside of scheduled work day# ALK 74.00\* 74.00\*

# If more than one technician is involved with the same additional labor project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

- (A) When a customer reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Company personnel are dispatched to when the work is completed. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Company dispatches personnel and the trouble is in equipment or communications systems provided by other than the Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service charge applies.

- (C) The charges for Maintenance of Service are as follows:

Maintenance of Service Periods	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
- Basic time, normally scheduled working hours#	MVV	\$50.00	\$50.00

# If more than one technician is involved with the same trouble report, the total amount of time for all technicians dispatched involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Maintenance of Service (Cont'd)

(C) (Cont'd)

Maintenance of Service Periods	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
- Overtime, outside of normally scheduled working hours on a scheduled work day#	MVV	\$ 60.00*	\$ 60.00*
- Premium Time outside of scheduled work day#	MVV	74.00*	74.00*

# If more than one technician is involved with the same trouble report, the total amount of time for all technicians dispatched involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.3.2(C) following. Other testing services provided by the Company in association with Access Services are furnished at no additional charge. These other testing services are described in 6.1.4 and 7.1.4 preceding.

Testing services are normally provided by Company personnel at Company locations. However, provisions are made in (A)(5) and (B)(1) and (2) following for a customer to request Company personnel to perform testing services at the customer's premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B) and (C) following:

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, and (b) tests which are performed after acceptance of such access services by a customer, i.e., in-service tests. These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by the Company on a regular basis, e.g., monthly which result in the measurement of Switched Access Service. Scheduled tests may be done on an automatic basis (no Company or customer technicians

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)

involved), on a cooperative basis (Company technician(s) involved at Company office(s) and customer technician(s) involved at customer's premises), or a manual basis (Company technician(s) involved at Company office(s) and at customer's premises).

Nonscheduled tests are performed by the Company "on demand", which result in the measurement of Switched Access Services. Nonscheduled tests may involve Company technicians at Company offices and at the customer's premises.

(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) or Switched Access Service involves the Company provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consists of the following tests:

- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(2) Automatic Scheduled Testing

Automatic Schedules Testing (AST) of Switched Access Services where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-message noise tests and annual balance test. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Company will provide a monthly AST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(3) Cooperative Scheduled Testing

Cooperative Scheduled Testing (CST) of Switched Access Services (Features Groups B, and D and Directory Access Service not routed through an access tandem), where the Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(4) Manual Scheduled Testing

Manual Scheduled Testing (MST) of Switched Access Services (Feature Groups D and Directory Access Service not routed through an access tandem), where the Company provides a technician at its office(s) and at the customer's premises, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Company will provide, on a quarterly basis, an MST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(5) Nonscheduled Testing

Nonscheduled Testing (NST) of Switched Access Services is where:

- the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or
- the Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required test ("cooperative testing"), or
- the Company provides a technician at its office(s), and/or at the customer's premises with suitable test equipment to perform the required tests ("manual testing")

Nonscheduled Tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer require.

(6) Obligations of the Customer

- (A) The customer shall provide the Remote Office Test Line priming data to the Company, as appropriate, to support AST as set forth in 13.2.5(a)(2) preceding or NST as set forth in 13.2.5(A)(5) preceding.
- (B) The customer shall make the facilities to be tested available to the Company at times mutually agreed upon.

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(B) Special Access Service

The Company will, at the request of a customer, provide assistance in performing specific tests requested by the customer.

(1) Nonscheduled Testing (NST)

When a customer provides a technician at its premises, with suitable test equipment to perform the required tests, the Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the customer's request, the Company will provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(2) Obligations of the Customer

When the customer subscribes to Testing Services as set forth in this section, the customer shall make the facilities to be tested available to the Company at times mutually agreed upon.

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(C) Rates and Charges(1) Switched Access(a) Additional Cooperative Acceptance Testing

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, normally scheduled working hours#	UBCX+	\$ 50.00*	\$ 50.00*
Overtime, outside of normally scheduled working hours on a scheduled work day#	UBCX+	60.00*	60.00*
Premium Time, outside of scheduled work day#	UBCX+	74.00*	74.00*

# If more than one technician is involved with the same testing project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(b) Automatic Scheduled Testing (AST)

The three tests as set forth in (I) following represent the minimum offering, i.e., an order for testing must, at a minimum, consist of twelve 1004 Hz Tests per transmission path, twelve C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The Additional Tests as set forth in (II) following may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
--	-------------	--------------------------

(I) Basic Tests #

1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path	UBGX+	\$0.10
---	-------	--------

# Subject to a one year minimum contract period, and annually thereafter.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(b) Automatic Scheduled Testing (AST) (Cont'd)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
--	-------------	--------------------------

(I) Basic Tests # (Cont'd)

C-Message Noise Tests  
performed within a  
one year period,  
per test ordered,  
per transmission  
path

UBGX+

\$0.10

Return Loss  
(Balance) Tests  
performed within a  
one year period,  
per test ordered,  
per transmission  
path

UBGX+

0.10

Additional Tests

Gain-Slope Tests  
performed within a  
one year period,  
per test ordered,  
per transmission  
path

UBGX+

0.10

# Subject to a one year minimum contract period, and annually thereafter.

---

 Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(b) Automatic Scheduled Testing (AST) (Cont'd)

To First Point of Switching	USOC	Monthly Rates
--------------------------------	------	------------------

## (II) Additional Tests (Cont'd)

C-Notched Noise Tests performed within a one year period, per test ordered, per transmission path	UBGX+	\$0.10
--	-------	--------

## (III) Example

A customer schedules 13 1004 Hz Loss Tests, 13 C-Message Noise Tests and 2 Return Loss Tests on one trunk for a year. The charges will be computed as follows:

13 x .10 = \$1.30
+13 x .10 = 1.30
+ 2 x .10 = <u>.20</u>

\$2.80 per month, per trunk

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Testing Services (Cont'd)(C) Rates and Charges (Cont'd)(1) Switched Access (Cont'd)(c) Cooperative Scheduled Testing (CST)

The three tests as set forth in (I) following represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The Additional Tests as set forth in (II) following may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed scheduled. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
--	-------------	--------------------------

## (I) Basic Tests #

1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path	UBSX+	\$1.00
---	-------	--------

# Subject to a one year minimum contract period, and annually thereafter.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(c) Cooperative Scheduled Testing (CST) (Cont'd)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
(I) Basic Tests # (Cont'd)		
C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	UBSX+	\$0.85
Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	UBSX+	1.70
(II) Additional Tests		
Gain-Slope Tests performed within a one year period, per test ordered, per transmission path	UBSX+	1.30

# Subject to a one year minimum contract period, and annually thereafter.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(c) Cooperative Scheduled Testing (CST) (Cont'd)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
--	-------------	--------------------------

(II) Additional Tests (Cont'd)

C-Notched Noise Tests performed within a one year period, per test ordered, per transmission path	UBSX+	\$0.85
---	-------	--------

(III) Example

A customer schedules 6 1004 Hz Loss Tests, 6 C-Message Noise Tests and 4 Return Loss Tests on one trunk for a year. The charges will be computed as follows:

6 x 1.00 =	\$ 6.00
+6 x .85 =	5.10
+4 x 1.70 =	<u>6.80</u>
	\$17.90 per month, per trunk

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(d) Manual Scheduled Testing (MST)

The three tests as set forth in (I) following represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The Additional Tests as set forth in (II) following may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also

may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

<u>To First Point</u> <u>of Switching</u>	<u>USOC</u>	<u>Monthly</u> <u>Rates</u>
--	-------------	--------------------------------

(I) Basic Tests #

1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path	UBMX+	\$1.43
--	-------	--------

\* Subject to a one year minimum contract period, and annually thereafter.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(d) Manual Scheduled Testing (MST) (Cont'd)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
(I) Basic Tests # (Cont'd)		
C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	UBMX+	\$1.27
Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	UBMX+	2.76
(II) Additional Tests		
Gain-Slope Tests performed within a one year period, per test ordered, per transmission path	UBMX+	2.09

# Subject to a one year minimum contract, and annually thereafter.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(d) Manual Scheduled Testing (MST) (Cont'd)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
--	-------------	--------------------------

(II) Additional Tests (Cont'd)

C-Notched Noise Tests performed within a one year period, per test ordered, per transmission path

UBMK+

\$1.27

(III) Example

See (c)(III) preceding.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(e) Nonscheduled Testing (NST)

Automatic Testing:

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Nonrecurring Charges</u>
1004 Hz Loss, per test performed	USCK+	\$ 27.52
C-Message Noise, per test performed	USCK+	27.52
Return Loss (Balance) per test performed	USCK+	27.52
Gain-Slope per test performed	USCK+	27.52
C-Notched Noise, per test performed	USCK+	27.52

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(e) Nonscheduled Testing (NST) (Cont'd)

Cooperative Testing:

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, normally scheduled working hours#	USSX+	\$ 50.00*	\$ 50.00*
Overtime, outside of normally scheduled working hours on a scheduled work day#	USSX+	60.00*	60.00*
Premium Time, outside of scheduled work day#	USSX+	74.00*	74.00*

# If more than one technician is involved with the same testing project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Switched Access (Cont'd)

(e) Nonscheduled Testing (NST) (Cont'd)

Manual Testing:

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, normally scheduled working hours#	USMX+	\$ 50.00*	\$ 50.00*
Overtime, outside of normally scheduled working hours on a scheduled work day#	USMX+	60.00*	60.00*
Premium Time, outside of scheduled work day#	USMX+	74.00*	74.00*

# If more than one technician is involved with the same additional testing project the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Special Access

(a) Additional Cooperative Acceptance Testing (ACAT)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, normally scheduled working hours#	SNTX+	\$ 50.00*	\$ 50.00*
Overtime, outside of normally scheduled working hours on a scheduled work day#	SNTX+	60.00*	60.00*
Premium Time, outside of scheduled work day#	SNTX+	74.00*	74.00*

# If more than one technician is involved with the same testing project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Testing Services (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Special Access (Cont'd)

(b) Nonscheduled Testing (NST)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, normally scheduled working hours#	SNOX+	\$ 50.00*	\$ 50.00*
Overtime, outside of normally scheduled working hours on a scheduled work day#	SNOX+	60.00*	60.00*
Premium Time, outside of scheduled work day#	SNOX+	74.00*	74.00*

# If more than one technician is involved with the same testing project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

\* A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 International Blocking Service (IBS)

International Blocking Service (IBS) is an optional end user service that provides end office blocking of 011+ and 10XXX 011+ dialed calls. Originating 011+ and 10XXX or 10XXXX 011+ dialed calls from exchange lines provisioned with IBS will be blocked and routed to a recorded announcement. IBS is available to any customer with exchange line side services that are subject to either the Single Line End User Common Line (EUCL) or Multiline Business EUCL rates. It is provided where facilities permit as specified in the National Exchange Carrier Association Inc., Tariff FCC No. 4.

The service (IBS) is available and may only be ordered on exchange line side services and only on a per line/trunk basis. No separate nonrecurring charge will apply for the installation of IBS when it is installed coincident with the initial installation of Company exchange service. A separate nonrecurring charge applies to IBS when it is installed subsequent to the initial installation of Company Exchange Service.

	<u>USOC</u>	<u>Rate</u>
International Blocking Service		
- Per Line or Trunk	RBVXC	\$16.10

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 900 Pay-Per-Call Blocking

900-Pay-Per-Call blocking is a service which allows nonresidence customers, Interexchange Carriers (IXC), and Billing and Collection Services (B&CS) as the Information Provider's/Sponsor's agent (and only under the direction of the Information Provider/Sponsor), to request the Company to block the origination of calls to all direct dialed "dial-it" type services (including, to 900 and 976 services). "Dial-it" services are sponsor-priced recorded and/or live information or entertainment services that allow callers to be connected to sponsor's prerecorded or live program by dialing a 900, or 976 Number. 900-Pay-Per-Call Blocking does not block the dialing of 700 numbers.

(A) Sponsor Requested 900 Pay-Per-Call Blocking

Sponsor Requested 900-Pay-Per-Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the Company's central office.

Sponsor Requested 900-Pay-Per-Call Blocking is available only on customer-dialed station-to-station calls.

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 900 Pay-Per-Call Blocking (Cont'd)

(A) Sponsor Requested 900 Pay-Per-Call Blocking (Cont'd)

Sponsor Requested 900-Pay-Per-Call Blocking is available only to block "dial-it" type services as described in A, above, and cannot be implemented to block specific programs. Blocking requested by one IXC, Sponsor or B&CS provides blocking for all "dial-it" type services described above.

Sponsor Requested 900-Pay-Per-Call Blocking may be requested by either an IXC, Sponsor or a B&CS for "dial-it" type services for which no complaint for unpaid charges is under dispute resolution procedures mandated by the Federal Trade Commission.

The IXC, Sponsor or B&CS must certify to the Company that notification was given to the customer of possible blocking of "dial-it" type services before the Company will provide the Sponsor Requested 900-Pay-Per-Call Blocking.

Blocking of "dial-it" type services requested by an IXC, Sponsor or B&CS will only be removed by the Company upon notification from the IXC, Sponsor or B&CS.

Sponsor Requested 900-Pay-Per-Call Blocking will be billed to the IXC, Sponsor or B&CS requesting the blocking service.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 900 Pay-Per-Call Blocking (Cont'd)

(B) Customer Requested 900-Pay-Per-Call Blocking

Customer Requested 900-Pay-Per-Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the Company's central office.

Customer Requested 900-Pay-Per-Call Blocking is available only to block "dial-it" type services as described in above, and cannot be implemented to block specific programs. This blocking service will block direct dialing of all "dial-it" type calls regardless of whether its 900 or 976 service. Dialing of 700 numbers is not blocked.

Customer Requested 900-Pay-Per-Call Blocking is available only on customer-dialed, station-to-station calls. The nonrecurring charge to establish Customer Requested 900-Pay-Per-Call Blocking is waived when blocking is provided to a subscriber at the same time the associated access line is established and/or when transferred to a new address.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 900 Pay-Per-Call Blocking (Cont'd)

(B) Customer Requested 900-Pay-Per-Call Blocking (Cont'd)

Requests to remove Customer Requested 900-Pay-Per-Call Blocking must be made to the Company in writing.

(C) RATES AND CHARGES

(1) Sponsor Requested 900-Pay-Per-Call Blocking

The following rates and charges are applicable to establish call blocking.

	<u>Nonrecurring Charge</u>	<u>USOC</u>
<p>(a) <u>Nonresidence Service</u></p>		
900-Pay-Per-Call Blocking per request, per individual or trunk line	\$16.00	CREXN
<p>(b) <u>Centrex and ESSX-1 Service</u></p>		
900-Pay-Per-Call Blocking, per request, per Centrex or ESSX-1 service line	16.00	CREXN

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 900 Pay-Per-Call Blocking (Cont'd)

(C) RATES AND CHARGES (Cont'd)

<u>Nonrecurring</u>	
<u>Charge</u>	<u>USOC</u>

(2) Customer Requested 900 Pay-Per-Call Blocking

The following rates and charges are applicable for the establishment of Customer Requested 900-Pay-Per-Call Blocking.

Charge waived for customers when ordered at the same time the access line to be blocked is established or when the access line is transferred to a new address

Customer Requested 900-Pay-Per-Call Blocking, per request, per individual or trunk line or WATS access line

\$16.00	CREXB
---------	-------

(c) Centrex and ESSX-1 Service

Customer Requested 900-Pay-Per-Call Blocking, per request, per Centrex or ESSX-1 service line.

16.00	CREXB
-------	-------

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Local Number Portability (LNP) Query Service

## (A) General

Local Number Portability (LNP) Query Service provides the ability (1) of a Telecommunications Carrier's customers to maintain the same Telecommunications Number (TN) when changing from one telecommunications service provider to another while remaining at the same location, and (2) for all Company customers to complete local calls to numbers that have been ported. LNP capability will be activated in Company end office switches based on receipt of a Bona Fide Request.

N-1 wireline and wireless telecommunications carriers ("Carriers") will be assessed a LNP query charge as set forth in 13.3.9(E) following where they deliver calls for termination by the Company for which a query has not been performed.

## (B) LNP Query Service Application

Terminating calls from N-1 Carriers upon which a query has not been performed to numbers in the Company's network with NXX codes that have been designated as number portable may require a query to the LNP data base.

## (1) LNP Database Query

This rate element applies to wireless and wireline N-1 telecommunications carriers who make a number portability database query.

## (2) Limitations

LNP Query Service is to be used only on a call-by-call basis for routing calls to number portable NXX codes and cannot be used for purposes other than those functions described herein.

Information residing in the Company's LNP database is protected from unauthorized access and may not be stored in a carrier's data base or elsewhere for any reason.

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Local Number Portability (LNP) Query Service

(B) LNP Query Service Application (Cont'd)

(3) Network Management

The Company will administer its network with the objective of the provision of acceptable service levels to all users of LNP query service. The Company maintains the right to block traffic upon which it is assessing the Default LNP Query rate in a non-discriminatory manner, if the processing of default queries should result in congestion or overload of its network. The Company may also block traffic received on a prearranged basis where the query volume is 125 percent or more of the forecasted busy hour level and the processing of these queries should result in congestion or overload of its network.

(D) Rate Regulations

The rates and charges associated with LNP Query Service are "query" based and will be billed on a monthly basis, based on recorded usage. Query charges will be applied by the Company based upon the recordings of carrier queries to the database. If such recordings are not available, the Company will develop monthly charges based on an average number of queries per month.

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Local Number Portability (LNP) Query Service

(E) Rates and Charges

(1) Rate Per Query

LNP Query \$ 0.001540

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3.6 Presubscription

Presubscription is furnished in accordance with the detailed provisions of the Federal Communications Commission's Memorandum Opinion and Order, CC Docket No. 83-1145, Phase I, adopted May 31, 1985, and released June 12, 1985. The Order is available for inspection in the Public Reference Room of the Tariff Division at the Federal Communications Commission's Washington D.C. location or may be obtained from the Commission's commercial contractor.

Principal provisions of presubscription are as follows:

- (A) Presubscription is the process by which end user customers may select and designate to the Company an IC to access, without an access code, for interstate interLATA calls. This IC is referred to as the end user's presubscribed IC.
- (B) End users may select one of the following options at no charge:
- indicates a single presubscribed IC for all of its lines,
  - indicates the presubscribed IC for each of its lines, or
  - indicate that they do not want to be presubscribed to any IC and choose to dial 10XXX or 10XXXX for all calls to any IC providing service in the end office.

Only one presubscribed IC may be designated per line. After the end user's initial selection of a presubscribed IC, for any change in selection a nonrecurring charge, as set forth in 13.3.3(F) following applies.

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Presubscription (Cont'd)

(C) New end users will be asked to presubscribe to an IC at the time they place an order with the Company for telephone exchange service. They may verbally select one of the following options. There will be no charge for this initial selection.

- designate a presubscribed IC for all of its lines,
- designate the presubscribed IC for each of its lines, or
- designate that they do not want to be presubscribed to any IC and choose to dial 10XXX, 10XXXX, or 10-10XXX for all calls to any IC providing service in the end office.

An IC obtaining service commitments from end users directly must obtain valid authorization from those end users. The IC will be required to provide the signed Letter of Authorization (LOA), PIC Switchback Plan contract or other form of valid authorization to the Company upon demand for the resolution of as set forth in 13.3.3(E) following.

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Presubscription (Cont'd)

- (D) If an end user disputes a PIC change made by a certain IC, within 90 days of the billed date, the Company will determine if the IC is a PIC Switchback Plan participant. If the IC has signed a PIC Switchback Plan Letter of Agreement with the Company, the IC will automatically be charged the per dispute rate, as set forth in 13.3.3(F), without an investigation of the dispute being implemented. The IC is not required to provide a Letter of Authorization (LOA) and relinquishes its right to provide an LOA at a later date. The Company will then make a reasonable effort to restore the end user to their previous primary IC.

This option does not relieve the IC of the F.C.C.'s requirements for verifying all PIC orders obtained by telemarketing prior to submitting orders to the Company and for instituting steps to obtain LOAs on all PIC orders submitted to the Company. In addition, the end user has the option of initiating a complaint to the F.C.C. concerning unauthorized changes.

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Presubscription (Cont'd)

## (E) (Cont'd)

If an end user disputes a PIC change where there is no PIC Switchback Plan, the Company will investigate the origin of the change. An end user has 90 days from the billed date to dispute a change. If the change was due to a Company error, the end user will be returned to their previous primary IC free of charge. If the change was submitted by an IC, and the IC is unable to produce the signed customer Letter of Authorization (LOA) or another form of valid authorization, the Unauthorized PIC change charge will be assessed to the unauthorized IC.

When an end user notifies the Company that an unauthorized (PIC) change has occurred, the Company will make a reasonable effort to restore the end user to their previous primary IC. The unauthorized IC will be assessed the nonrecurring charge for the unauthorized PIC change.

The nonrecurring charge for an unauthorized PIC change is set forth in 13.3.3 (F) following.

---

Issued: December 2, 2004

Effective: January 1, 2005

In Accordance with Case No. 04-1787-TP-ACE,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Presubscription (Cont'd)

(F) Nonrecurring charges for presubscription are as follows:

Nonrecurring Charge

(D)  
|  
(D)  
(N)

Mechanized Change

- per Telephone Exchange Service line or trunk  
InterLATA or IntraLATA PIC Change only \$1.25

- per Telephone Exchange Service line or trunk  
InterLATA and IntraLATA PIC Change at one time \$0.625

Manual Change

- per Telephone Exchange Service line or trunk  
InterLATA or IntraLATA PIC Change only \$5.50

- per Telephone Exchange Service line or trunk  
InterLATA and IntraLATA PIC Change at one time \$2.75

(N)

13.3.7 Carrier Toll Restriction Services

(N)

Carrier Toll Restricted Services are central office switch based service arrangements designed to provide selective toll blocking service to all toll service providers, on a non-discriminatory basis. This service is designed to be used by all toll service providers, including the Telephone Company, when they disconnect their own toll service customers for nonpayment of toll services.

The toll service provider (carrier) is the subscriber for this service and will be billed the charges specified below when the service is activated. After subscribing to this service, the carrier provides the Telephone Company with a list of subscribers who should be denied access to the carrier's facilities and a list of previously denied subscribers who should regain access. See note below.

(A) Carrier Toll Restriction Services

Selective Carrier Denial

Selective Carrier Denial is a Carrier Toll Restriction Service which limits the Telephone Company's end user customer's access to the requesting toll services provider's facilities. The service selectively restricts 1+, 10-XXX and 0+ toll calling on a toll service provide basis. However, the service does not restrict access to the operator by dialing 0- and therefore cannot prevent calls placed through an operator

(N)

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.7 Carrier Toll Restriction Services (Cont'd)

(N)

(B) Regulations

- (1) The Telephone Company will provide the service(s), on a nondiscriminatory basis, to all toll service providers in service areas where implementation of intraLATA equal access has occurred.
- (2) Carrier Toll Restriction Service(s) is (are) offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide the service(s).
- (3) The Telephone Company shall not be liable to the carrier or to any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non-toll free number for any purpose.
- (4) Carrier Toll Restriction Service(s) does (do) not provide restriction of non-chargeable calls to numbers such as repair service, public emergency service (i.e., 9-1-1), 1+800 calling, or local directory assistance (DA) service in the event charges do not apply to the provision of DA.
- (5) Carrier Toll Restriction Services will be provided to Residence One-Party, Business One-Party and Business Trunk and Centrex Services customers. The service will be provided on other types of end-user lines where technically feasible

(C) Rates

There will be a nonrecurring charge of \$5.00 per line for each line equipped with Carrier Toll Restriction Services. End user customers with multiple lines billed to the same account will have all lines billed to the same presubscribed carrier blocked. The toll provider requesting Carrier Toll Restriction Service will be billed for the service.

(N)

Issued: August 3, 2006

Effective: August 3, 2006

In Accordance with Case No. 06-853-TP-ATA,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.8 Service/Circuit Rearrangement

This option changes the Common Language Location Identification (CLLI) for a customer to their Point-Of-Presence (POP), or changes the customer facilities assignment.

	USOC	Non-Recurring Rate	
Switched	NRMC3	\$200.00	(N)
Per Channel	NRMC4	60.00	(N)
Special	NRMC5	75.00(I)	
Per Channel	NRMC6	70.00(I)	

13.3.9 Design Management Charge

Applies on a per-circuit basis at the lowest circuit level moved for project coordination when customer is moving facilities within the customers network or from one customer network to another.

Circuit Type	USOC	Non-Recurring Rate
DS0 (VG, DDS, Audio,	PCCD0	\$ 290.00(I)
DS1	PCCT1	580.00(I)
LAN - 10Mg	PCC10	1,150.00(I)
DS3,Video,LAN-100Mg	PCCT3	1,725.00(I)
OC-3	PCC03	2,300.00(I)
OC-12	PCCL12	4,600.00(I)
OC-48, LAN - 1Gbps	PCC48	9,200.00(I)
OC-192	PCC92	18,400.00(I)

13.3.10 Circuit Identification Change Charge

Applies per occurrence when a carrier requests changing the customer circuit identification.

USOC	Non-Recurring Rate
NRTAG	\$ 300.00

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program

(N)

Standard jacks are provided by the Telephone company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. The use of jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations. Specific jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth following:

	<u>USOC</u>	<u>Nonrecurring Charges</u>	
(A) <u>Standard Voice Jacks</u>			
(1) Miniature six-position jacks for connection of terminal equip- ment as follows:			
(a) Single line tele- phone set, sur- face or flush mounted.	RJ11C	\$00.00	
(b) Single line telephone sets, wall mounted.	RJ11W	32.00	(N)

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

Standard Jacks - Registration Program (Cont'd)

(N)

(A) Standard Voice Jacks (Cont'd)

(1) (Cont'd)	<u>USOC</u>	<u>Charges</u>	Nonrecurring
(c) Two-line nonkey telephone sets, surface or flush mounted.	RJ14C	\$32.00	
(d) Single-line, bridged 4-wire exchange, 2/RT, T1/R1.	RJ1DC	32.00	
(e) Two-line nonkey telephone sets, wall mounted.	RJ14W	32.00	
(f) For Connection of two exchange access lines with a sliding cover for testing each line with a standard single line telephone	RJ14X	32.00	
(g) 9DB single line data equipment with mode indication and mode indication common leads. This jack is normally used in association with a series jack.	RJ16X	32.00	

(N)

Issued: December 24, 2008

Effective: December 24, 2008

In Accordance with Case No. 08-1243-TP-ATA,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks-Registration Program (Cont'd)

(N)

(A) Standard Voice Jacks (Cont'd)

(1) (Cont'd)	<u>USOC</u>	<u>Nonrecurring Charges</u>
(h) Three-line non-key telephone sets and ancillary devices.	RJ25C	\$38.00
(i) Single-line non-key telephone and ancillary devices connected directly to central office lines where there is a requirement for make-busy.	RJ18C	38.00
(j) Single-line, non-key telephone and ancillary devices connected directly to central office lines where there is a requirement for make-busy; wall mounted.	RJ18W	31.00
(2) 50 Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows:		
(a) For connection to 2-wire tie trunks; E&M type I signaling. (12 line capacity)	RJ2EX	96.00
(b) For connection to 4-wire tie trunks; E&M type I signaling. (8 line capacity)	RJ2GX	96.00

(N)

## ACCESS SERVICE

## 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks-Registration Program (Cont'd)

(N)

(A) Standard Voice Jacks (Cont'd)

(2) (Cont'd)	<u>USOC</u>	<u>Nonrecurring Charges</u>	
(c) For connection to 2-wire tie trunks; E&M type II signaling. (8 line capacity)	RJ2FX	\$ 96.00	
(d) For connection to 4-wire tie trunks; E&M type II signaling. (6 line capacity)	RJ2HX	96.00	
(e) For connection to off-premises station lines. (25 line capacity)	RJ21X	96.00	
(f) For use with series devices such as toll restrictors. (12 line capacity)	RJ71C	99.00	
(g) For connection of up to 12 lines, bridged 4-wire exchange, 2/RT, T1/R1.	RJ2DX	96.00	(N)

## ACCESS SERVICE

## 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks-Registration Program (Cont'd)

(N)

(A) Standard Voice Jacks (Cont'd)

(2)	(Cont'd)	<u>USOC</u>	<u>Nonrecurring Charges</u>	
	(h) For connection of 2-12 nonkey telephone and ancillary devices connected directly to central office lines where there is a requirement for make-busy.	RJ2MB	\$99.00	
(3)	Miniature Eight-Position Jack. Four line, non-key telephone sets, for connection to ancillary devices and key telephone systems.	RJ61X	38.00	
(4)	Series Jack for connection of terminal equipment as follows:			
	(a) Single line alarm reporting devices.	RJ31X	44.00	
(5)	Miniature Eight-Position Series Jack for connection of alarm reporting devices	RJ38X	44.00	
(6)	Weatherproof Jack for use with single line telephone sets used at locations such as boats and marinas.	RJ15C	140.00	(N)

Issued: December 24, 2008

Effective: December 24, 2008

In Accordance with Case No. 08-1243-TP-ATA,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program (Cont'd)

(N)

(B) Standard Data Jacks

	<u>USOC</u>	<u>Nonrecurring Charges</u>	
(1) Up to Eight-Miniature, Eight-Position Keyed Jacks, in multiple mounting arrangements. Multiple line bridged tip and ring. Multiple installations of a fixed loss loop (FLL) or programmed (P) types of data equipment.	RJ41M	\$ 225.00	
(2) Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. (1 line capacity)	RJ41S	70.00	
(3) Up to Eight-Miniature, Eight-Position Keyed Jacks, in multiple mounting arrangements. Multiple line bridged tip and ring. Multiple installations of programmed (P) types of data equipment.	RJ45M	225.00	
(4) Programmed Data Jack for use in connecting programmed data equipment. (1 line capacity)	RJ45S	75.00	(N)

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks-Registration Program (Cont'd) (N)

(B) Standard Data Jacks (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charges</u>	
(5) Multiple Line Uni- versal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equip- ment. This jack will terminate up to eight lines. The selection of this jack requires the use of the equip- ment listed following.	RJ26X	\$400.00	
(a) Multiple Line Uni- versal Data Jack Circuit Cards. For use with RJ26X. One circuit card per circuit required.	RJ26S	42.00	
(b) Multiple Line Universal Data Jack Mounting options. For use with RJ26X. One required per RJ26X.			
- Wall Mounting with cover.	RJM3X	57.00	
- Rack Mounting (19 inch or 23 inch)	RJM4X	62.00	(N)

## ACCESS SERVICE

## 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks-Registration Program (Cont'd) (N)(B) Standard Data Jacks (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charges</u>
(6) 50-Position Miniature Ribbon Jack, for programmed (P) types of data equipment. Single or multiple-line bridged tip and ring.	RJ27X	\$96.00
(7) Miniature Eight-Position Keyed Jack for connection of local area data channels and/or Digital Data Access Services.	RJ48S	00.00
(8) Miniature Fifty-Position Ribbon Jack for connection of local area data channels and/or Digital Data Access Services.*	RJ48T	96.00
(9) Miniature Eight-Position Keyed Modular Jack equipped with make busy leads, tip and ring.	RJ4MB	61.00
(10) Miniature Eight-Position Keyed Jack for connection of Local Area Data Channels (Providing T-R and T1-R1).	JM8	40.00

\* The Telephone Company will wire the lines to the jack in the sequence designated by the customer.

(N)

Issued: December 24, 2008

Effective: December 24, 2008

In Accordance with Case No. 08-1243-TP-ATA,  
issued by the Public Utilities Commission of Ohio

D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC

## ACCESS SERVICE

## 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks-Registration Program (Cont'd) (N)

	<u>USOC</u>	<u>Nonrecurring Charges</u>	
(C) <u>Standard Digital Jacks</u>			
(1) Miniature Eight-Position Jack for connection of 1.544 Mbps Digital Services.	RJ48C	40.00	
(2) Miniature Eight-Position Jack for connection of 1.544 Mbps Digital Services. Tip and Ring, T1-R1. Conductors 7 and 8 provide cable shield integrity. Conductors 3 and 6 are reserved for future use.	RJ48X	00.00	
(3) 50-Position Miniature Ribbon Jack for connection of 1.544 Mbps Digital Services. Eight tip and ring, eight T1-R1. Conductors 25 and 50 provide cable shield integrity. 16 conductors are reserved for future use.	RJ48M	96.00	
(4) 50-Position Miniature Ribbon Jack connecting up to twelve 1.544 Mbps Digital lines. 12 four wire circuits, tip and ring and tip 1/ring 1.	RJ48H	96.00	(N)

Issued: December 24, 2008

Effective: December 24, 2008

In Accordance with Case No. 08-1243-TP-ATA,  
issued by the Public Utilities Commission of Ohio  
D. Scott Ringo, Assistant Secretary, Cincinnati Bell Extended Territories LLC