The Public Utilities Commission of Ohio

TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD

(Effective: 01/20/2011)

Company Name Conversent Communications Resale L.L.C. d/b/a One Communications

Company Address 5 Wall Street, Burlington, MA 01803

Company Web Address www.onecommunications.com

Regulatory Contact Person Linda Manske Phone 616-988-7017 Fax 616-988-0466

Regulatory Contact Person's Email Address Lmanske@corp.earthlink.com

Contact Person for Annual Report Mary Whiting Phone 616-988-7028 Fax 616-988-0466

Consumer Contact Information Client Services Phone 800-962-2488 Fax

TRF Docket No. 90-9372-TP-TRF

I. Company Type (Check all applicable):

☒ Non-BLES CLEC ☒ IXC ☐ Other (explain)

II. Services offered (Check all applicable):

☒ Toll services (intrastate)

☒ Local Exchange Service (i.e., residential or business bundles)

☐ Other (explain)

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

☒ Toll Presubscription

☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*

☐ N-1-1 Service

☐ Pole Attachment and Conduit Occupancy

☐ Pay Telephone Access Lines

☐ Inmate Operator Service

☒ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The Customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. If a Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Charge: $5.50 for manual process
$1.25 for electronic process

TELECOMMUNICATION RELAY SERVICES (TRS)

Customers may be assessed a charge per line per month to fund the Telecommunicaton Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commisssion of Ohio levied upon the Company.