

PUCO Tariff No. 3

TSC COMMUNICATIONS, INC.
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 3 cancels and supersedes TSC Communications, Inc. Tariff P.U.C.O. No. 1 (Resale Tariff) and Tariff P.U.C.O. No. 2 (Facilities-Based Tariff), which are now combined into this P.U.C.O. Tariff No. 3

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Issued by the Public Utilities Commission of Ohio

Lonnie D. Pedersen, Chief Operating Officer

Wapakoneta, Ohio

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SECTION 1 - TARIFF DESCRIPTION; DESCRIPTION OF AREA OF OPERATIONS

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by TSC Communications, Inc. (The "Company," "TSC," or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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SECTION 1 - TARIFF DESCRIPTION; DESCRIPTION OF AREA OF OPERATIONS

(Continued)

A. DESCRIPTION OF COMPANY

TSC Communications, Inc. (Company) is a public utility providing telecommunications service in the areas covered by the interconnection arrangement and certificated to the Company by the Public Utilities Commission of Ohio Headquarters for the Company are located at:

2 Willipie Street
Wapakoneta, Ohio 45985

B. DESCRIPTION OF LOCAL SERVICE EXCHANGES

Resale:

TSC Communications, Inc. will provide local service on a resale basis in the following Ohio exchanges:

Ada, Bellefontaine, Bluffton, Elida, Huntsville, Lima, Marysville, Minster, New Bremen, Sidney, St. Marys, Tipp City, Waynesfield.

Facilities-based:

TSC Communications, Inc. will provide local service in the following Ohio exchanges where facilities exist:

Ada, Bellefontaine, Bluffton, Celina, Elida, Huntsville, Lima, Marysville, Minster, New Bremen, Sidney, St. Mary's, Tipp City, Waynesfield, Coldwater, Botkins, Jackson Center, Westminster, Lafayette, Anna, Spencerville, Van Wert, Delphos, Russells Point, Columbus Grove, Pandora, Gilboa, Columbus, Dublin, Dayton, Findlay, Upper Sandusky, Van Buren, Vanlue, De Graff, Convoy, Defiance, Ottawa, Arlington, Rockford, Beaverdam, Spencerville, Venedocia, Maria Stein, Ft. Loramie, North Baltimore, Payne, Scott, Grover Hill, Paulding, Union City, Troy, Waverly, Greenville, Piqua, Versailles, Bowling Green, Oakwood, Fostoria, and Tiffin.

(N)

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SECTION 1 - TARIFF DESCRIPTION; DESCRIPTION OF AREA OF OPERATIONS

(Continued)

C. LOCAL SERVING AREAS

Resale:

The Company provides local services in the following counties: Allen, Auglaize, Hancock, Hardin, Logan, Mercer, Miami, Montgomery, Putnam, Shelby and Union.

Facilities-based:

The Company provides local services in the following counties: Allen, Auglaize, Hancock, Hardin, Logan, Mercer, Miami, Montgomery, Putnam, Shelby, Union, Van Wert, Franklin, Wyandot, Wood, Paulding, Darke, and Pike.

(N)

TSC will provide facilities-based service in Allen, Auglaize, and Mercer counties only where facilities exist. TSC will offer IP technology services and resale services in the remaining counties and exchanges listed above.

TSC does not provide competitive local service under this tariff in its affiliated territories.

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SECTION 2 - GENERAL RULES AND REGULATIONS

A. GENERAL APPLICATION

1. The rules and regulations set out in this Tariff apply to the services and associated facilities furnished by the Company within its operating territory in the serving area listed in Section 1 of this Tariff.
2. Failure on the part of any customer to observe these rules and regulations of this Tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.
3. Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

B. ESTABLISHING SERVICE

1. Availability of Facilities
 - a. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available.
 - b. The Company shall not be liable for failure to furnish service where facilities are not available.
 - c. When service and facilities are provided in part by the Company and in part by other connecting companies the regulations of the Company apply to that portion of the service and facilities furnished by the Company.
2. Application for Service
 - a. Applications for service or requests or orders by the Customer for additional services or facilities may be made orally, or in writing when deemed necessary by the Company, and shall constitute a contract when accepted by authorized employees or agents of the Company, or upon establishment of service.
 - b. An applicant may be required to make an advance payment at the time the application is accepted, in cases where a deposit is not collected. The amount of the payment will be based on applicable Service Connection Charges and the first month's charges for Exchange Service. The provisions of this paragraph affect the initial payment only and regular monthly charges for service as well as billing and collection practices discussed within this Tariff are otherwise applicable.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Continued)

B. ESTABLISHING SERVICE (Continued)

3. Cancellation or Change in Application for Service

- a. Where the Customer cancels an application for service prior to the start of special construction, a service ordering charge applies in addition to any special engineering costs incurred. (also see Section 3 herein.)
- b. Where installation of service has been started prior to the cancellation, a Cancellation Charge equal to the Service Order Charge may apply as specified in Section 3 herein.
- c. When a Customer requests a change in location of all or a part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service prior to completion of the work involved, the Customer is also required to pay the amount of additional costs and expenses incurred by the Company in completing the work as changed.

4. Transfer, Assignment, or Supersedure of Service

- a. Service previously furnished to one (1) Customer may be assumed by a qualified new Customer without lapse in the rendition of service at the exact premise where service is currently rendered.
- b. The Company may require written notice of a Customer's intent to assume existing service. Any and all outstanding charges incurred by the first Customer must be paid for by the Customer assuming the service.

5. Minimum Service Periods

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

C. FURNISHING OF SERVICE

1. Provision and Ownership of Service and Facilities

Service and facilities furnished by the Company on the premise of a Customer or Authorized User are the property of the Company and are provided upon the condition that such service and facilities, except as expressly provided in this Tariff, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premise at any reasonable hour to install, to inspect, or to repair any part of the Company's facilities on the Customer's premise, or to remove such facilities which are no longer necessary for the provision of service.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Continued)

C. **FURNISHING OF SERVICE (Continued)**

2. Company Facilities at Hazardous or Inaccessible Locations

- a. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the Customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. The Customer will reimburse the Company for any unusual costs involved.
- b. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such service and/or facilities.

3. Protective Equipment

- a. Protective equipment is required when a hazardous electrical environment is present at a Customer's premise and when the estimated rise in ground potential is sufficient to cause damage to Company facilities or to endanger the safety of the Company's employees or Customers. The Customer must provide the protective equipment subject to Company specifications.
- b. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to Customer's premise where there are high ground potentials, even though not required, may be provided by the Customer, subject to specifications, or in accordance with the rates, terms and conditions set forth herein.
- c. All equipment connected to the Company's facilities and the telecommunications network shall meet the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

4. Telephone Numbers

- a. Telephone numbers are the property of the Company and are assigned to the service furnished the Customer. The Company reserves the right to change such numbers and/or the central office name associated with such numbers assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Continued)

C. **FURNISHING OF SERVICE (Continued)**

5. Classifications of Service

a. Basis for Classification

- i. The determination as to whether Customer service should be classified as residential service is based on the character of the use to be made of the service and facilities. This consideration is, in all cases, the basis upon which the rates for any particular service are classified, and any indices of such character of use should be applied with this primary definition in mind.
- ii. The Company reserves the right to classify any local service furnished a Customer as residential service, in compliance with this Tariff.

b. Application of Business Rates

Business rates apply whenever the use of the service is primarily or substantially of a commercial, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use.

c. Application of Residence Rates

Residence rates apply when the use of the service is of a domestic nature, provided that service is not used substantially for occupational purposes.

d. Changes in classification between residence to business service may be made without change in telephone number if the Customer so desires.

6. Installation, Maintenance, and Repair of Facilities

- a. All ordinary expense of installation, maintenance, and repairs of Company equipment and facilities, unless otherwise specified in this Tariff, is borne by the Company. Where special conditions or requirements of the Customer involve unusual construction or installation costs, the Customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the Customer or other persons authorized to use the service and not due to ordinary wear and tear, the Customer shall be required to pay the actual expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its original condition.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Continued)

C. FURNISHING OF SERVICE (Continued)

6. Installation, Maintenance, and Repair of Facilities (Continued)

- b. The Customer shall not install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Company or permit others to do so, except upon the written consent of the Company or as otherwise specified in the Company's applicable Tariffs. The Company shall have the right to charge the Customer for losses experienced as a result of unauthorized tampering.
- c. The Customer may be billed the applicable Minimum Service Charge for each service call to the Customer's premise where off-hook condition is found. The Minimum Service Charge will be the minimum premise visit charge as listed in Section 3 herein.

7. Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a Customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Company's regular working hours, or that work already started should be interrupted, the Customer may be required to pay the amount of additional costs the Company incurs as a result of the Customer's special requirements, in addition to the other rates and charges specified in this Tariff.

D. USE OF SERVICE AND FACILITIES

1. Use of Service

- a. The Company may refuse to install or may terminate a Customer's service if it is located on premise that is public or semi-public in nature and is not used for the service's intended use.
- b. Services provided by the Company may not be resold by the Customer or used in any manner for which the Customer receives compensation from except as specified below:
 - i. Services the Company provides to certified carriers at retail rates will not prohibit or impose unreasonable discriminatory conditions or anti-competitive conditions or limitations.
- c. The Customer is responsible for payment of all charges of the Company for all services ordered by the Customer, including those that are shared or resold as provided herein.

SECTION 2 - GENERAL RULES AND REGULATIONS (Continued)

D. USE OF SERVICE AND FACILITIES (Continued)

2. Accessories Provided by the Customer

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The Customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premises because of the use of such attachments or connections.

E. LATE PAYMENT CHARGE

A late payment charge of \$2.00 or 1%, whichever is greater, remaining on any bill not paid by the 19th day after the bill is rendered will be assessed. Late payment fees will not be applied to the following:

- a. Any portion of the bill that is in bona fide dispute.
- b. Any previous late payment fees included in the amount due.
- c. Service establishment charges for lifeline services.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Continued)

F. **LIABILITY OF THE COMPANY**

1. Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Company in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount of equivalent to the proportionate Local Service Charge to the Customer for the period of service during which such service irregularities occur and continue.

However, any such mistakes, mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, which are caused or contributed to by the negligence or willful act of the Customer, Authorized User, or Joint User or which arise from the use of Customer provided premise equipment shall not result in the imposition of any liability whatsoever upon the Company.

2. Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other Company or companies furnishing a portion of such service.

3. Indemnifying Agreement

The Company shall be indemnified and saved harmless by the Customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof.

4. Defacement of Premise

The Company is not liable for any defacement or damage to the premise of a Customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Company on such premise unless such damage is created by the Company's negligence or intentional actions.

SECTION 2 - GENERAL RULES AND REGULATIONS (Continued)

G. **INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

1. General

Arrangements will be developed on a case-by-case basis in response to bonafide requests from a Customer or Applicant to develop a competitive bid for a service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for the services in this Tariff. ICB rates will be offered to the Customer or Applicant in writing and on a non-discriminatory basis. ICB rates and/or contracts will be filed with the Commission.

SECTION 3 - SERVICE CHARGES

Following are basic descriptions, regulations and rates for application of service charges. Additional descriptions, regulations and rates specific to a geographic serving area may apply and may be found on the associated Price Lists.

A. **DEFINITIONS**

1. Account

A Customer's record relating to his/her service or equipment billed to a telephone number. Service may be located on one (1) or more premise as long as it is part of his/her main telephone system and billed to the main telephone number.

2. Service Charge Elements

a. Service Order Charge

The Company's charge associated with the receipt, recording and processing of information in connection with a Customer's or Applicant's request for service to be provided to the same account, at the same time and on the same premise or continuous property.

b. Customer Premise Visit Charge

The Company's charge associated with a trip to the Customer/Applicant's premise to comply with the Customer/Applicant's request to establish service.

B. **APPLICATION OF CHARGES**

1. General

a. Service Charges are in addition to other rates and charges normally applied under this Tariff, and are applicable for all services furnished to the Customer as indicated throughout.

b. The Service Charges specified in this Tariff are intended to cover costs incurred by the Company to establish, add to, or to rearrange service as requested by the Customer.

c. The Service Charges in this Section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. If the Customer requests that work be performed at hours outside of the normal business hours (8:00 a.m. to 5:00 p.m.) or business week (Monday - Friday), or interrupts work once begun, an additional charge applies based on the additional costs incurred by the Company.

SECTION 3 - SERVICE CHARGES (Continued)

B. APPLICATION OF CHARGES (Continued)

1. General (Continued)

- d. Except as otherwise provided in this Section, all changes in location of customer's equipment or service from one (1) premise to another are treated as new service connections and the appropriate Service Charges will be applied.
- e. Payment of Service Charges may be required at the time of application for service, or upon presentation of a bill.
- f. Service Charges are not applicable for:
 - i. Moves or changes required for normal maintenance and repair of the Company's service.
 - ii. Change or correction in billing name or address when there is not a change in responsibility and no connection, disconnection, move or change in the service.
 - iii. An upgrade or regrade of service for Company reasons.
 - iv. The connection of telephone sets or other terminal equipment when no line connection or central office access work is required.
 - v. When existing Customers disconnect their Local Exchange Access Service.

2. Specific Application of Service Charges

a. Service Order Charges

- i. Service Order Charges are applicable:
 - a) For requests to establish an account for initial connection of service.

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SECTION 3 - SERVICE CHARGES (Continued)

B. APPLICATION OF CHARGES (Continued)

2. Specific Application of Service Charges (Continued)

a. Service Order Charges (Continued)

i. Service Order Charges are applicable: (Continued)

- b) For changes and transfers of service involving a change in name and responsibility, except in the case of a surviving spouse who has established service.
- c) For restoration of service disconnected for non-payment of telephone bills.
- d) For subsequent requests for service, for restoration of service at the Customer's request, and for requests for change in class or grade of service.
- e) For service ordered while that Customer has a pending service order and which requests services that cannot be included on the pending service order.
- f) For additions, moves or changes of lines in the same building or in different buildings on the same premise.

b. Customer Premise Visit Charge

- i. A Premise Visit Charge is applicable when a trip to the Customer's premise is required to complete work requested by a Customer, as shown on the related Service Order.
- ii. Only one (1) Premise Visit Charge will apply in connection with the same service order.
- iii. A Premise Visit Charge is not applicable to complete disconnection of service or a change in service or facilities initiated by the Company.

SECTION 3 - SERVICE CHARGES (Continued)

C. SCHEDULE OF SERVICE CHARGES: See Price Lists herein

1. Service Ordering Charge:

- a. For connecting a new or additional central office lines
- b. For moving or changing existing service and equipment or adding new or additional service and equipment other than central office lines

2. Premise Visit Charge – Business and Residential

For premise visit associated with installation of service

3. Service Order Port Charge (applicable to Facilities-Based Customers only)

- a. This service order port charge is to recover the cost to provision and process an order related to porting a customer's telephone number. This is not a charge for local number portability. This is a one-time charge that only applies when a customer wants to keep their current telephone number. It applies to new residential and business customers only; therefore current customers are not affected by this charge.

4. Telecommunications Relay Services (TRS) Charge (applicable to Facilities-Based Customers only)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

SECTION 3 - SERVICE CHARGES (Continued)

D. **TERMINATION CHARGE**

When a Customer cancels an order for service prior to the in-service date of the order, the Customer will be responsible for the service ordering charge as specified in Section 3 herein. In addition, the Customer will be responsible for any specialized engineering costs incurred up to the order cancellation date. Specialized engineering costs are assessed only when unusual and non-customary circumstances are involved with a specific order. If specialized engineering costs are involved, the Customer will be made aware of such costs prior to the ordering of service. If a Customer terminates services prior to the expiration of a contract, the Customer will be responsible for charges within the minimum contract period or the rules of the Fresh Look provision. Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

E. **RESTORATION OF SERVICE CHARGE:** See Price Lists herein

When service is temporarily suspended for non-payment of charges, the service will be restored upon payment of past-due charges and a Restoration of Service Charge will be applied. Payment of the service charge is not required prior to the reconnection of service; however, all past-due charges must be paid prior to reconnection. If a premise visit is necessary, additional charges as listed herein will apply.

SECTION 4 - LOCAL EXCHANGE SERVICE

A. **LOCAL EXCHANGE RATES:** See Price Lists herein

1. General

Local Exchange Service is provided by means of station, wire, switching and other facilities, plant and equipment to enable the establishment of telephone communications between stations in the same or different serving area at monthly rates as set forth in this Section. The facilities, plant and equipment used to provide Local Exchange Service are also used in the furnishing of toll telephone services at rates applicable for such services.

Basic Service provides a Customer with a single, voice grade dial tone which allows unlimited local calls for one (1) flat monthly rate. Basic Service is provided with touch-tone as a standard feature. Basic Service is available with the features described in Section 6. The features are available individually or packaged in groups.

2. Base Rates

For Resale customers, End User Access and E911 charges are in addition to the base rates for local service.

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES

3. Calling Areas (Resale)

Local Calling areas that allow Customers to make calls without incurring long distance charges will mirror the serving exchange area and local calling areas as provided by the Incumbent Local Exchange Carrier, with the exception of the Columbus and Dayton metro areas. References to Dayton and Columbus are the Dayton and Columbus exchanges only. The exchanges where the Company is providing service are detailed in Section 1.

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Ada</u>	Alger Bluffton Dunkirk Findlay	Kenton Lafayette Lima Westminster
<u>Bellefontaine</u>	Belle Center DeGraff East Liberty Huntsville Jackson Center Mt. Victory North Lewisburg	Ridgway Rushsylvania Russells Point Waynesfield West Liberty West Mansfield
<u>Bluffton</u>	Ada Beaverdam Cairo Findlay	Lafayette Lima Pandora Ottawa
<u>Elida</u>	Gomer Delphos	Lima Spencerville
<u>Huntsville</u>	Belle Center Bellefontaine	DeGraff Russells Point
<u>Lima</u>	Ada Alger Beaverdam Bluffton Buckland Cairo Cridersville Delphos	Elida Gomer Lafayette Spencerville Venedocia Waynesfield Westminster Vaughnsville

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES

3. Calling Areas (Resale)

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Marysville</u>	Magnetic Springs Milford Center Raymond	North Lewisburg York Center Woodstock
<u>Minster</u>	Maria Stein New Bremen	
<u>New Bremen</u>	Minster St. Marys	
<u>Sidney</u>	Anna Botkins DeGraff Fort Loramie	Jackson Center Rosewood Versailles
<u>St. Marys</u>	Celina New Bremen	
<u>Tipp City</u>	Christiansburg New Carlisle	Troy Dayton
<u>Waynesfield</u>	Alger Belle Center Bellfontaine Jackson Center Kenton	Lima Russells Point Wapakoneta Westminster

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES

4. Calling Areas (Facilities-Based)

Below are the local calling areas that allow Customers to make calls without incurring long distance charges. The exchanges where the Company is providing service are detailed in Section 1.

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Lima</u>	Ada Alger Beaverdam Bluffton Buckland Cairo Cridersville Delphos Elida Botkins Jackson Center New Bremen Covoy Ohio City Ottoville Willshire-Wren Fort Recovery (N) Mendon (N) Wabash (N)	Gomer Lafayette Spencerville Venedocia Waynesfield Westminster Vaughnsville Wapakoneta St Marys Celina Minster New Knoxville Fort Jennings Ottawa Van Wert Coldwater (N) Maria Stein (N) Rockford (N)
<u>St. Mary's</u>	Celina New Bremen Wapakoneta Alger Beaverdam Bluffton Buckland Cairo Vaughnsville Elida Jackson Center Gomer Covoy Ohio City Ottoville Willshire-Wren Fort Recovery (N) Mendon (N) Wabash (N)	Cridersville New Knoxville Ada Lafayette Spencerville Venedocia Waynesfield Westminster Delphos Botkins Minster Lima Fort Jennings Ottawa Van Wert Coldwater (N) Maria Stein (N) Rockford (N)

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Facilities-Based) (Continued)

<u>Exchange</u>	<u>Local Calling Area</u>		
<u>Botkins</u>	Botkins	Wapakoneta	
	Jackson Center	Anna	
	Sidney	Fort Loramie	
	Cridersville		
<u>Westminster</u>	Westminster	Lima	
	Wapakoneta	Waynesfield	
	Alger	Lafayette	
	Ada	Kenton	
	Cridersville		
<u>Lafayette</u>	Lafayette	Lima	
	Westminster	Beaverdam	
	Bluffton	Ada	
	Wapakoneta	Cridersville	
<u>Bluffton</u>	Bluffton	Ottawa	
	Pandora	Cairo	
	Beaverdam	Lafayette	
	Ada	Lima	
	Findlay	Wapakoneta	
	Cridersville		
	Spencerville	Lima	
Venedocia	Buckland		
Wapakoneta	Cridersville		
<u>Celina</u>	Coldwater	New Knoxville	(M)
	Cridersville	Rockford	
	Maria Stein	St. Marys	
	Mendon	Wabash	
	New Bremen	Wapakoneta	
	Coldwater	Wabash	
Celina	Maria Stein		
<u>Coldwater</u>	Fort Recovery		
	Sidney	Versailles	
	Fort Loramie	Anna	
<u>Sidney</u>	Botkins	Jackson Center	
	De Graff	Rosewood	
	Wapakoneta	Cridersville	(M)

PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Facilities-Based) (Continued)

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Elida</u>	Elida Spencerville Gomer Cridersville	Delphos Lima Wapakoneta
<u>Minster</u>	Minster New Bremen Cridersville	Maria Stein Wapakoneta
<u>New Bremen</u>	New Bremen Minster Wapakoneta	St Marys New Knoxville Cridersville
<u>Waynesfield</u>	Waynesfield Wapakoneta Russell Point Belle Center Alger Cridersville	Lima Jackson Center Bellefontaine Westminster Kenton
<u>Ada</u>	Ada Lima Findlay Alger Kenton Cridersville	Lafayette Bluffton Westminster Dunkirk Wapakoneta
<u>Anna</u>	Anna Jackson Center Fort Loramie Cridersville	Botkins Sidney Wapakoneta
<u>Jackson Center</u>	Jackson Center Anna Fort Loramie Russells Point Bellefontaine Cridersville	Botkins Sidney Waynesfield De Graff Wapakoneta

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SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Facilities-Based) (Continued)

<u>Exchange</u>	<u>Local Calling Area</u>			
<u>Van Wert</u>	Van Wert	Scott	Beaverdam (N)	Gomer (N)
	Convoy	Whillshire-Wren	Bluffton (N)	Lima (N)
	Ohio City	Venedocia	Cairo (N)	Ottawa (N)
	Middle Point	Delphos	Elida (N)	Ottoville (N)
	Wapakoneta	Cridersville	Fort Jennings (N)	Spencerville (N)
				St Marys (N)
<u>Delphos</u>	Delphos	Middle Point	Bluffton (N)	
	Van Wert	Ottoville	Cairo (N)	
	Venedocia	Spencerville	Convoy (N)	
	Fort Jennings	Gomer	Ohio City (N)	
	Elida	Lima	Scott (N)	
	Ottawa	Wapakoneta	St Marys (N)	
	Cridersville	Beaverdam (N)	Wilshire-Wren (N)	
<u>Bellefontaine</u>	Bellefontaine	De Graff		
	West Liberty	North Lewisburg		
	East Liberty	West Mansfield		
	Rushsylvania	Ridgeway		
	Mount Victory	Belle Center		
	Huntsville	Russells Point		
	Jackson Center	Waynesfield		
	Wapakoneta	Cridersville		
<u>Russells Point</u>	Russells Point	Waynesfield		
	Belle Center	Rushsylvania		
	Bellefontaine	De Graff		
	Jackson Center	Anna		
	Botkins	Huntsville		
	Wapakoneta	Cridersville		
<u>Columbus Grove</u>	Columbus Grove	Pandora		
	Cairo	Vaughnsville		
	Glandorf	Wapakoneta		
	Kalida	Cridersville		
	Ottawa			
<u>Pandora</u>	Pandora	Gilboa		
	Benton Ridge	Leipsic		
	Bluffton	Mount Cory		
	Columbus Grove	Ottawa		
	Wapakoneta	Cridersville		

PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Facilities-Based) (Continued)

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Gilboa</u>	Gilboa	Belmore
	Benton Ridge	Leipsic
	Ottawa	Pandora
	Wapakoneta	Cridersville
<u>Columbus</u>	Columbus	Alexandria
	Alton	Ashville
	Baltimore	Canal Winchester
	Carroll	Cheshire Center
	Delaware	Dublin
	Gahanna	Granville
	Grove City	Groveport
	Harrisburg	Hilliard
	Johnstown	Kilbourne
	Lockbourne	London
	Mount Sterling	New Albany
	Pataskala	Plain City
	Rathbone	Resaca
	Reynoldsburg	Sunbury
	West Jefferson	Westerville
	Worthington	
<u>Dublin</u>	Dublin	Alton
	Canal Winchester	Cheshire Center
	Columbus	Delaware
	Gahanna	Grove City
	Groveport	Harrisburg
	Lockbourne	New Albany
	Pataskala	Plain City
	Rathbone	Reynoldsburg
	Sunbury	West Jefferson
	Westerville	Worthington
<u>Findlay</u>	Findlay	Arcadia
	Arlington	Benton Ridge
	Bloomdale	Carey
	Jenera	McComb
	Mount Blanchard	Mount Cory
	North Baltimore	Rawson
	Van Buren	Vanlue

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SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Facilities-Based) (Continued)

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Dayton</u>	Dayton	Beavercreek
	Bellbrook	Brookville
	Cedarville	Centerville
	Donnelsville	Englewood
	Enon	Fairborn
	Farmersville	Franklin
	Germantown	Gratis
	Jamestown	Laura
	Lewisburg	Liberty
	Medway	Miamisburg-West Carrollton
	Middletown	New Burlington
	New Carlisle	New Lebanon
	Phillipsburg	Spring Valley
	Tipp City	Trenton
	Trotwood	Troy
	Vandalia	Waynesville
	West Alexandria	West Milton
	Xenia	Yellow Springs-Clifton
	<u>Upper Sandusky</u>	Upper Sandusky
Wharton		Sycamore
McCuthenville		Nevada
Harpster		Lima
<u>Van Buren</u>	Van Buren	Arcadia
	Findlay	North Baltimore
<u>Vanlue</u>	Arcadia	Carey
	Findlay	Mount Blanchard
	New Riegel	Wharton
<u>De Graff</u>	De Graff	Bellefontaine
	Huntsville	Jackson Center
	Rosewood	Russells Point
	Sidney	West Liberty
<u>Convoy</u>	Convoy	Scott
	Van Wert	Willshire-Wren
	Middle Point	Delphos
	Payne	

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SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Facilities-Based) (Continued)

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Defiance</u>	Defiance	Jewell
	Arthur	Ayersville
	Evansport	Ney
	Sherwood	
<u>Ottawa</u>	Ottawa	Deshler
	Bluffton	Pandora
	Gilboa	Kalida
	Glandorf	Continental
	Gomer	Columbus Grove
	Delphos	Miller City
	Leipsic	
<u>Arlington</u>	Arlington	Findlay
	Jenera	Mount Blanchard
<u>Rockford</u>	Rockford	Celina
	Mendon	Ohio City
	Wabash	Willshire-Wren
<u>Beaverdam</u>	Beaverdam	Bluffton
	Cairo	Lafayette
	Lima	
<u>Spencerville</u>	Spencerville	Buckland
	Lima	Venedocia
<u>Venedocia</u>	Venedocia	Delphos
	Lima	Middle Point
	Ohio City	Spencerville
	Van Wert	
<u>Maria Stein</u>	Maria Stein	Celina
	Coldwater	Minster
	Yorkshire	
<u>Ft. Loramie</u>	Ft. Loramie	Anna
	Botkins	Jackson Center
	Sidney	Versailles
<u>North Baltimore</u>	North Baltimore	Bloomdale
	Bowling Green	Cygnat
	Findlay	Van Buren

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SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Facilities-Based) (Continued)

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Payne</u>	Payne	Paulding
<u>Scott</u>	Scott	Convoy
	Grover Hill	Van Wert
<u>Grover Hill</u>	Grove Hill	Ottoville
	Oakwood	Scott
<u>Paulding</u>	Paulding	Payne
	Antwerp	Arthur
	Sherwood	
<u>Union City</u>	Union City	Ansonia
	Arcanum	Fort Recovery
	Greenville	Rossburg
	Versailles	
<u>Troy</u>	Troy	Christiansburg
	Covington	Dayton
	New Carlisle	Piqua
	Pleasant Hill	Tipp City
	Vandalia	West Milton
<u>Waverly</u>	Waverly	Beaver
	Idaho	Piketon
<u>Greenville</u>	Greenville	Ansonia
	Arcanum	Bradford
	Eldorado	Grettsburg
	Hollansburg	Laura
	New Madison	New Paris
	Rossburg	Union City
	Versailles	West Manchester
<u>Piqua</u>	Piqua	Bradford
	Covington	Fletcher-Lena
	Troy	

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SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Facilities-Based) (Continued)

<u>Exchange</u>	<u>Local Calling Area</u>	
<u>Versailles</u>	Versailles Arcanum Covington Gettysburg Hollansburg New Madison Piqua Sidney Union City	Ansonia Bradford Fort Loramie Greenville New Madison North Star Rossburg Troy Yorkshire
<u>Bowling Green</u>	Bowling Green Pemberville Weston Haskins-Tontogany	North Baltimore Wayne-Bradner Portage
<u>Oakwood</u>	Oakwood Continental	Arthur Grover Hill
<u>Fostoria</u>	Fostoria Bascom New Riegel	Arcadia Bloomdale Risingsun
<u>Tiffin</u>	Tiffin Bascom Bloomville Melmore Old Fort Sycamore	Attica Bettsville McCutchenville New Riegel Republic

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SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

E911 SERVICE

Enhanced 911 Service (E911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) may receive telephone calls dialed to the telephone number 911.

Resale

A monthly charge applies per line for the provision of E911 in counties equipped with E911 service. The charges for E911 are in addition to the base rates for local service as otherwise defined herein. Rates for E911 are dependent upon the location of the Customer and are determined as follows:

	<u>Monthly Recurring</u>	
Frontier ILEC exchanges	\$0.24 per line	
CenturyLink ILEC exchanges	\$0.20 per line	
<u>Facilities-Based</u>	\$0.13 per line	(N)

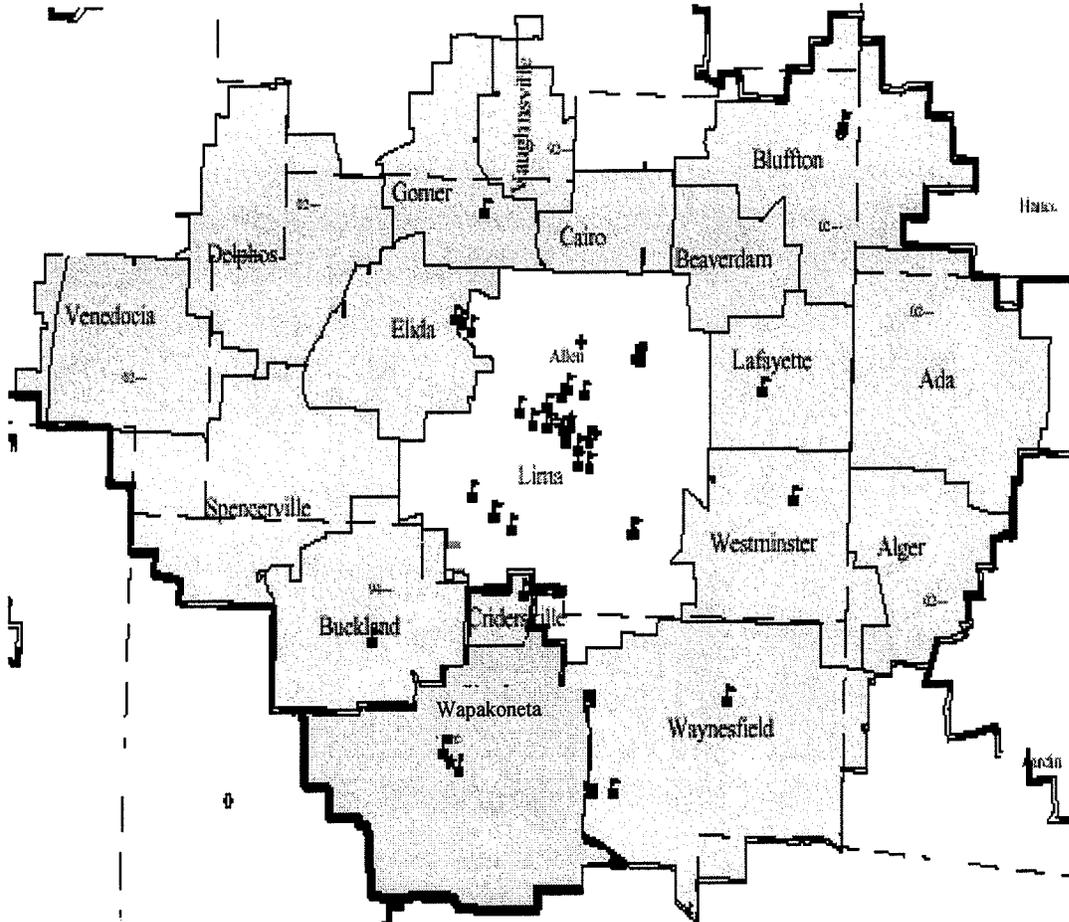
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. **Calling Areas (Continued)**

b. **Lima Exchange Local Calling Area (where facilities exist)**



Elida, Venedocia, Delphos, Spencerville, Gomer, Vaughnsville,
Cairo, Beaverdam, Bluffton, Lafayette, Westminister, Waynesfield,
Ada, Alger, Buckland, Cridersville, Wapakoneta: Toll-free Calling

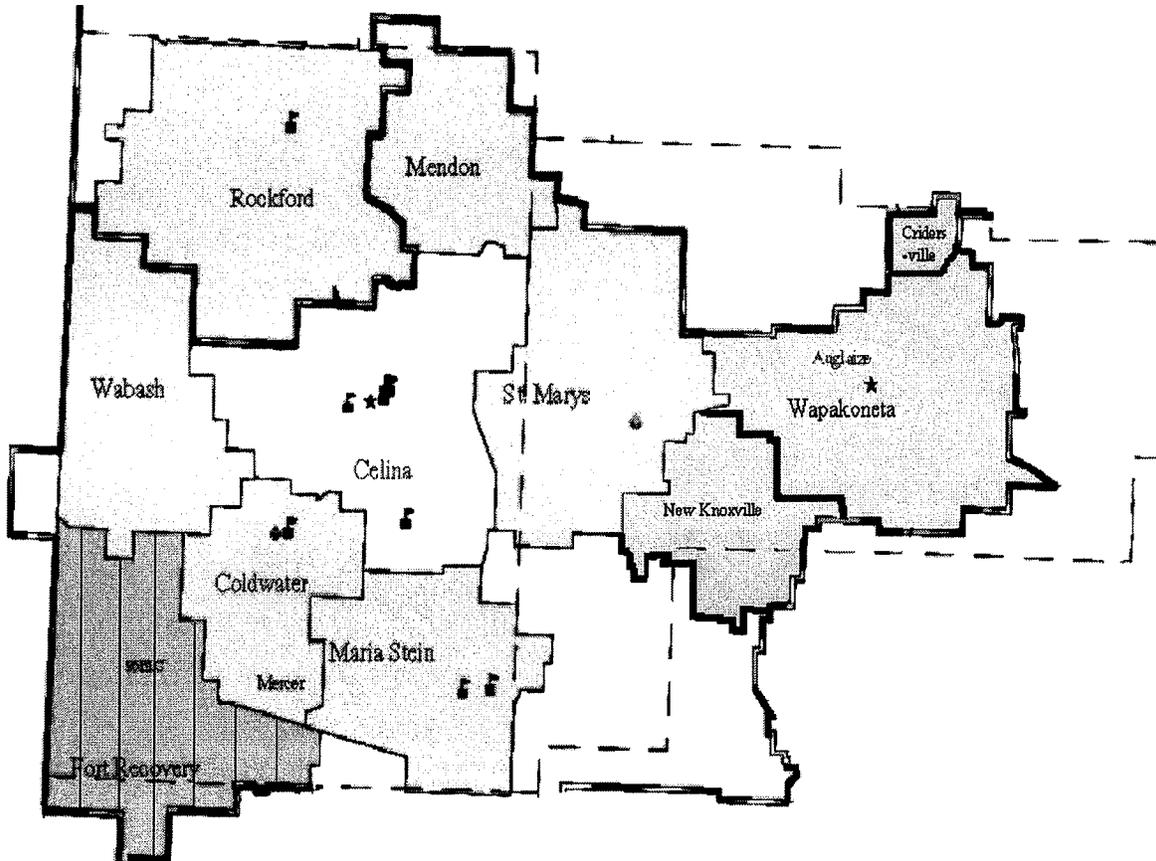
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

c. Celina Exchange Local Calling Area (where facilities exist)



Celina, St. Marys, Rockford, Mendon, Wabash, Coldwater, Maria Stein, Wapakoneta,
Cridersville, New Knoxville: Toll-free calling
Fort Recovery: Extended Local Calling

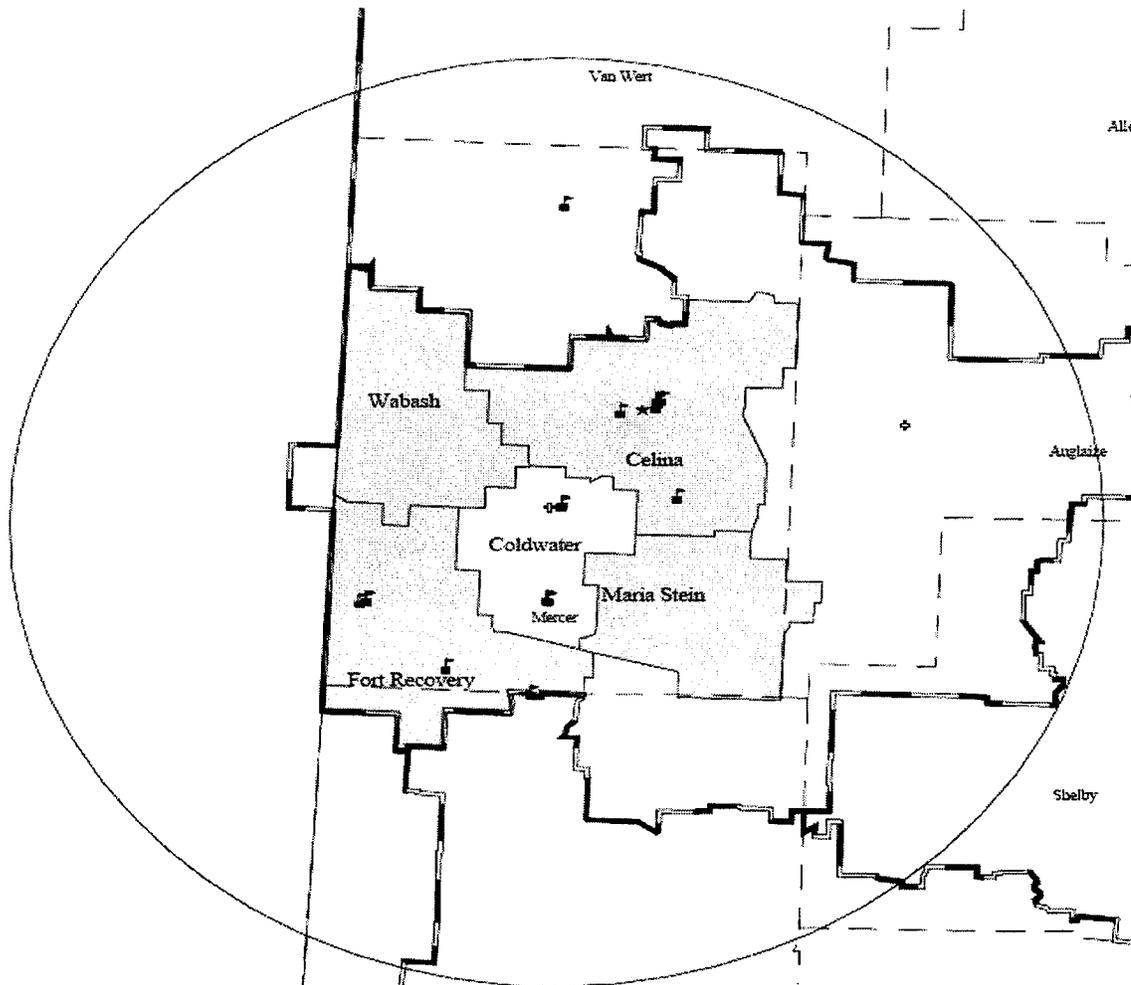
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

d. Coldwater Exchange Local Calling Area
(where facilities exist)



Coldwater, Wabash, Celina, Maria Stein, Fort Recovery: Toll-free calling

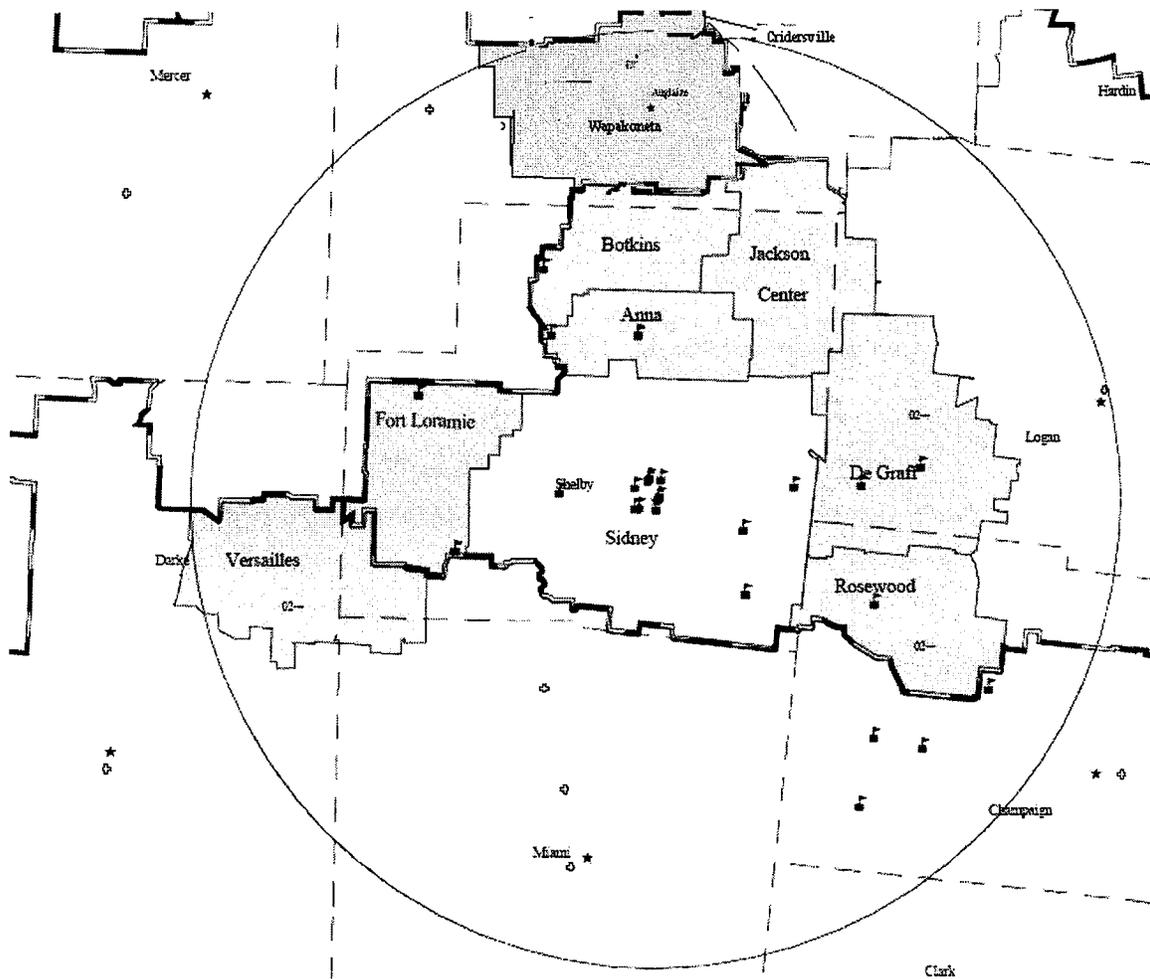
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. **Calling Areas (Continued)**

e. **Sidney Exchange Local Calling Area (where facilities exist)**



Sidney, Versailles, Fort Loramie, Anna, Botkins, Jackson Center, De Graff, Rosewood, Wapakoneta and Cridersville: Toll-free calling

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Issued by the Public Utilities Commission of Ohio

Lonnie D. Pedersen, Chief Operating Officer

Wapakoneta, Ohio

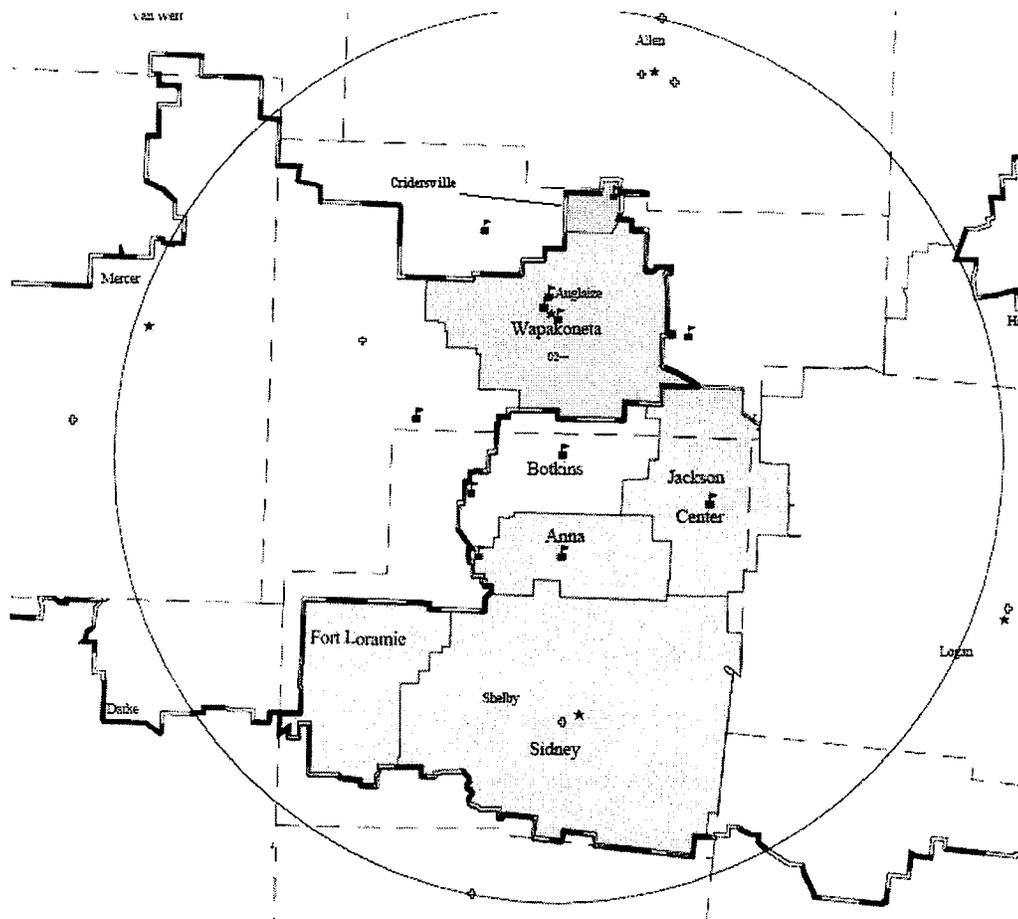
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. **Calling Areas (Continued)**

f. **Botkins Exchange Local Calling Area (where facilities exist)**



Botkins, Wapakoneta, Jackson Center, Anna, Sidney, Fort Loramie and Cridersville: Toll-free calling

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Wapakoneta, Ohio

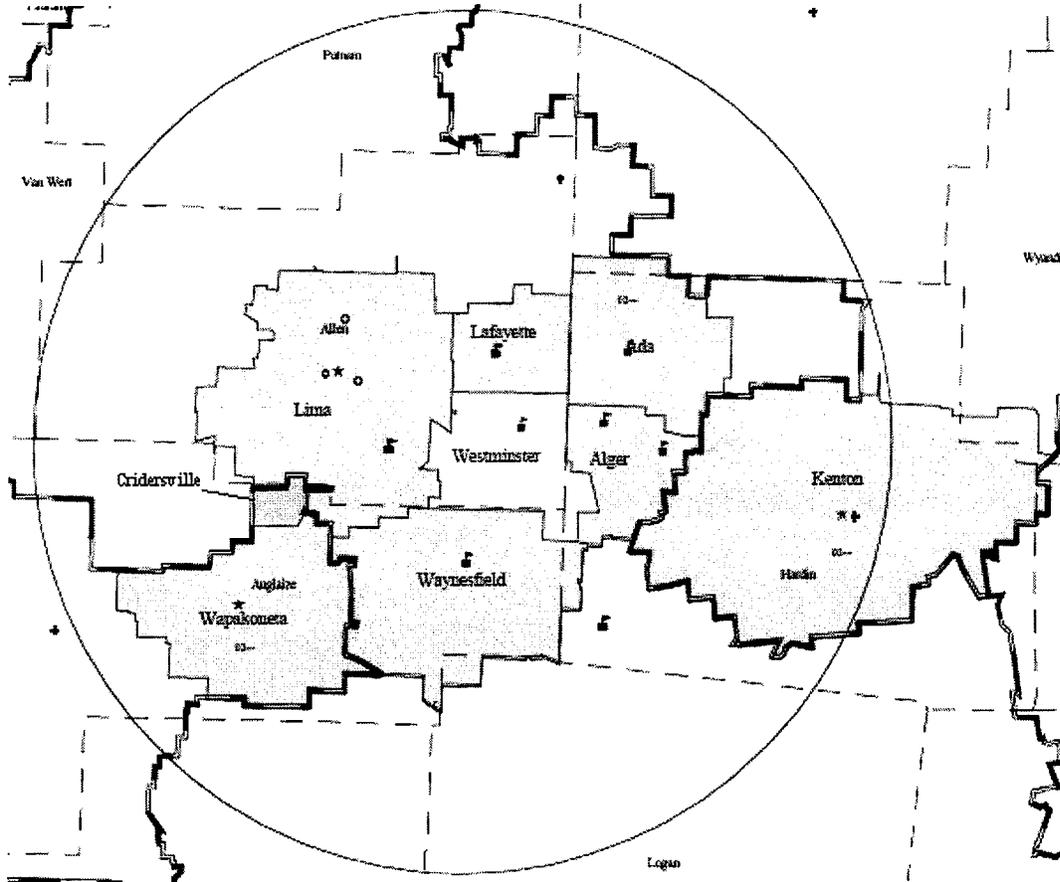
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

g. Westminster Exchange Local Calling Area (where facilities exist)



Westminster, Lima, Wapakoneta, Waynefield, Alger, Lafayette, Ada, Kenton and Cridersville: Toll-free calling

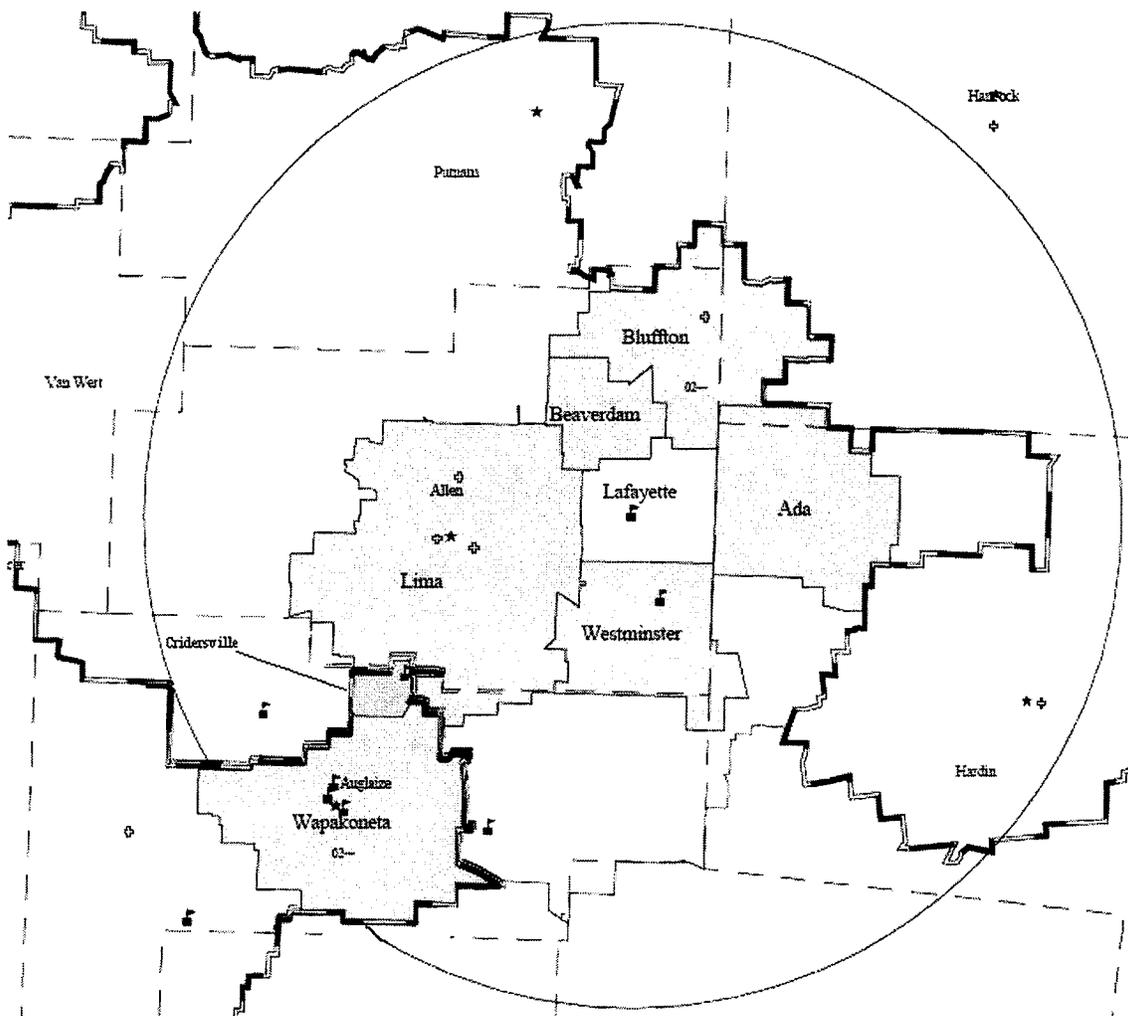
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SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

h. Lafayette Exchange Local Calling Area (where facilities exist)



Lafayette, Lima, Westminster, Beaverdam, Bluffton, Ada, Wapakoneta and Cridersville:
Toll-free calling

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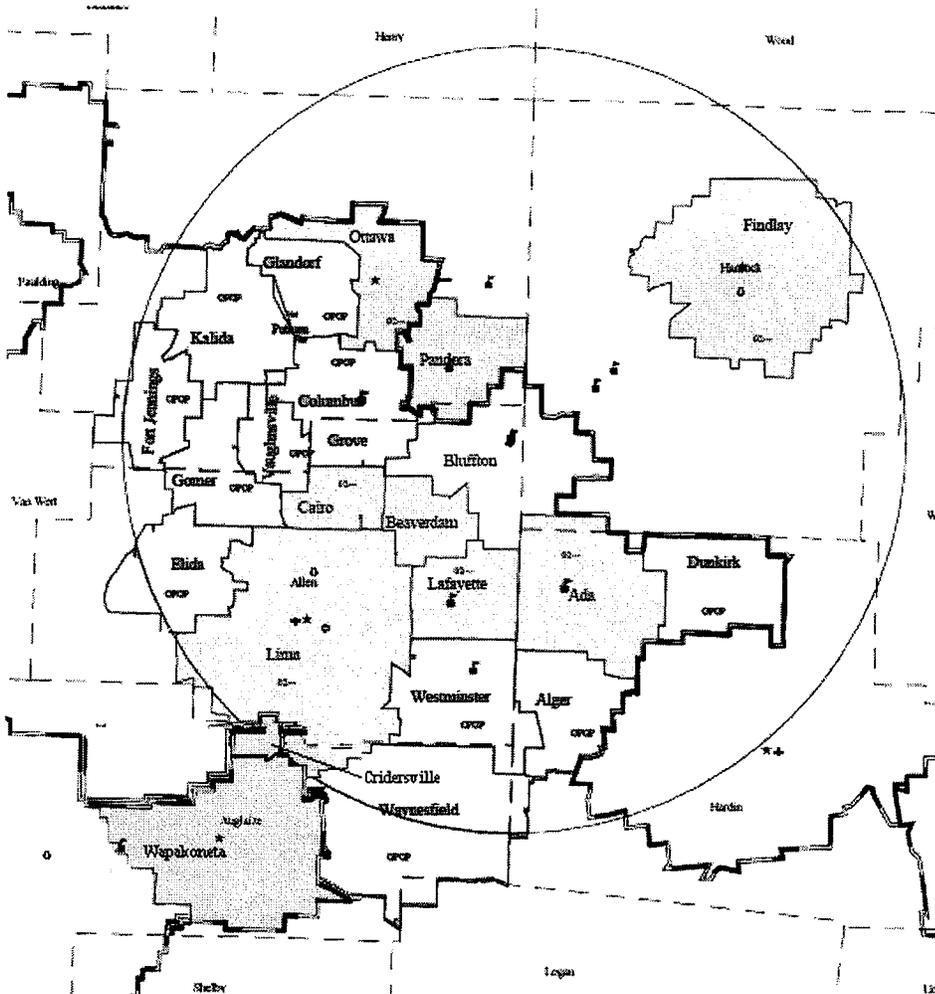
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. **Calling Areas (Continued)**

i. **Bluffton Exchange Local Calling Area (where facilities exist)**



Bluffton, Ottawa, Pandora, Cairo, Beaverdam, Lafayette, Ada, Lima, Findlay, Wapakoneta and Cridersville: Toll-Free Calling

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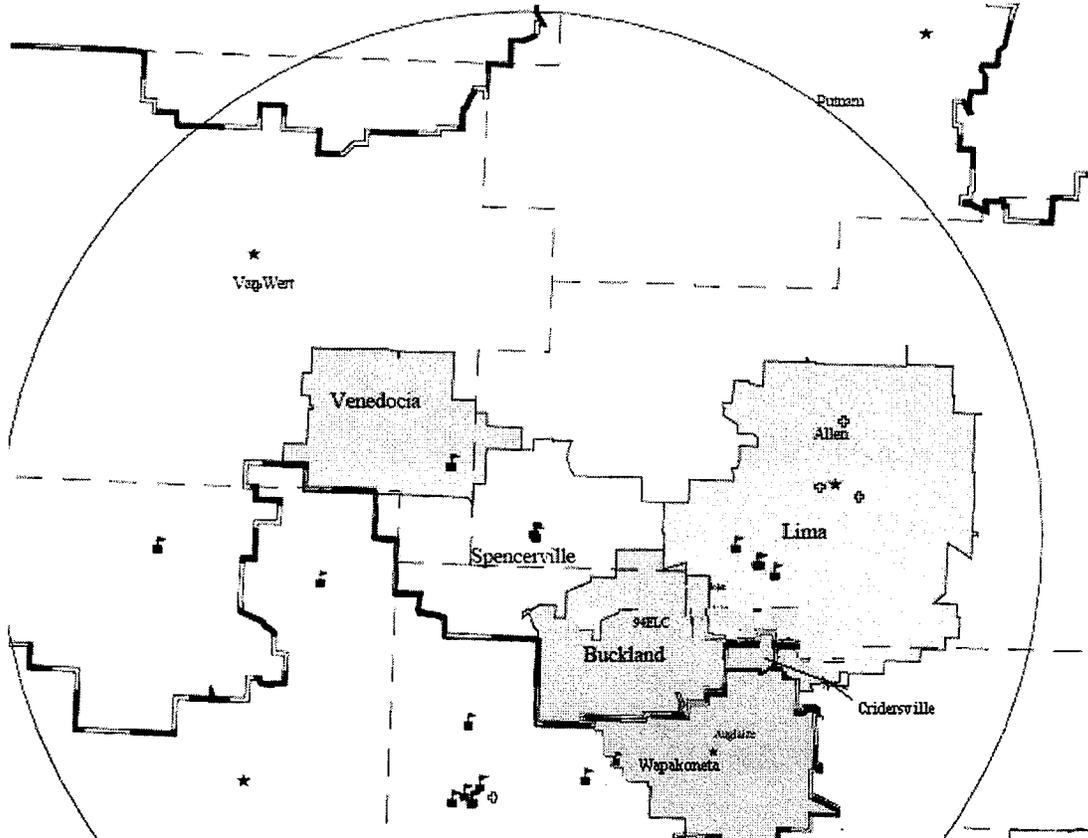
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Continued)

j. Spencerville Exchange Local Calling Area (where facilities exist)



Spencerville, Lima, Venedocia, Buckland, Wapakoneta, and Cridersville: Toll-free calling

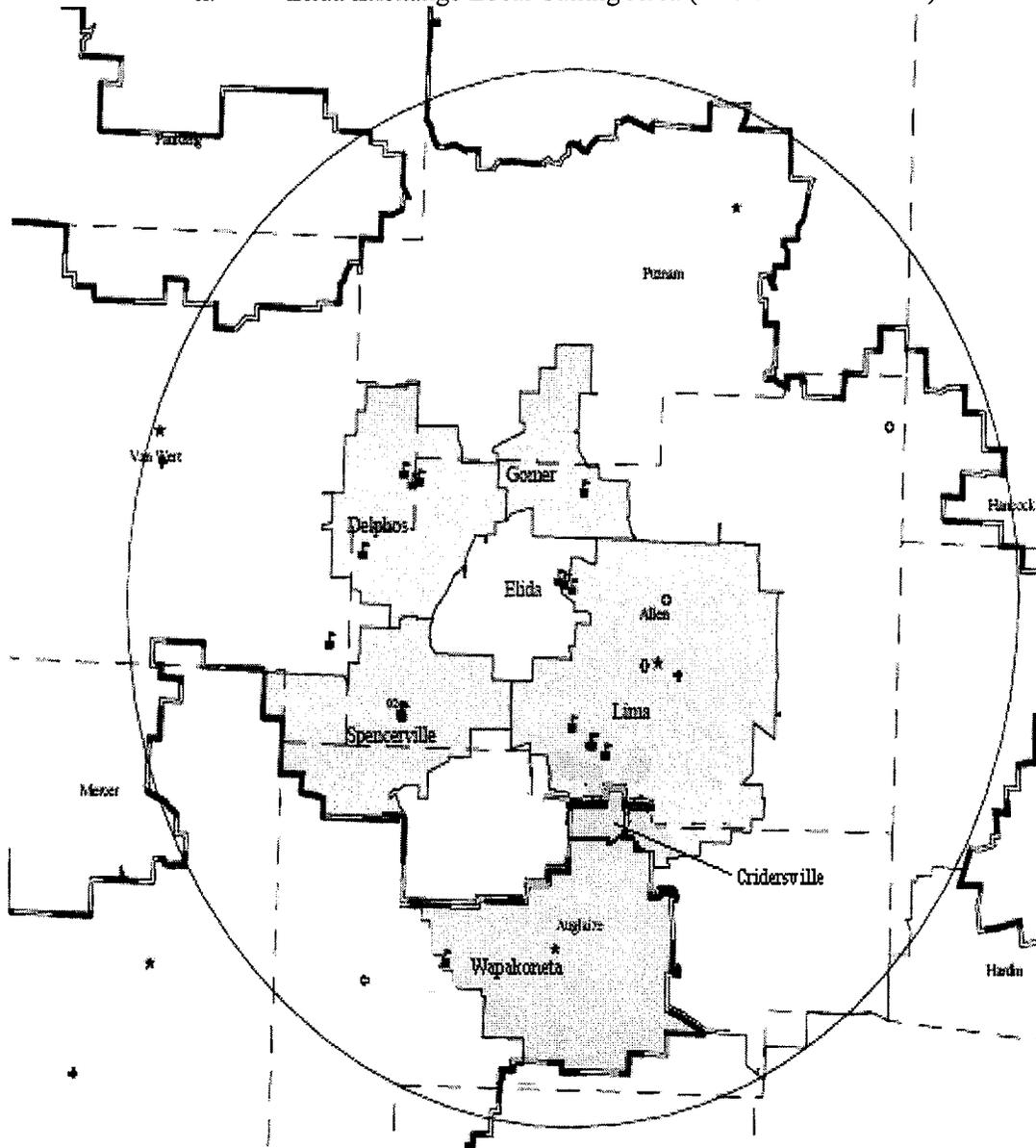
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Continued)

k. Elida Exchange Local Calling Area (where facilities exist)



Elida, Delphos, Gomer, Spencerville, Lima, Cridersville and Wapakoneta: Toll-free calling

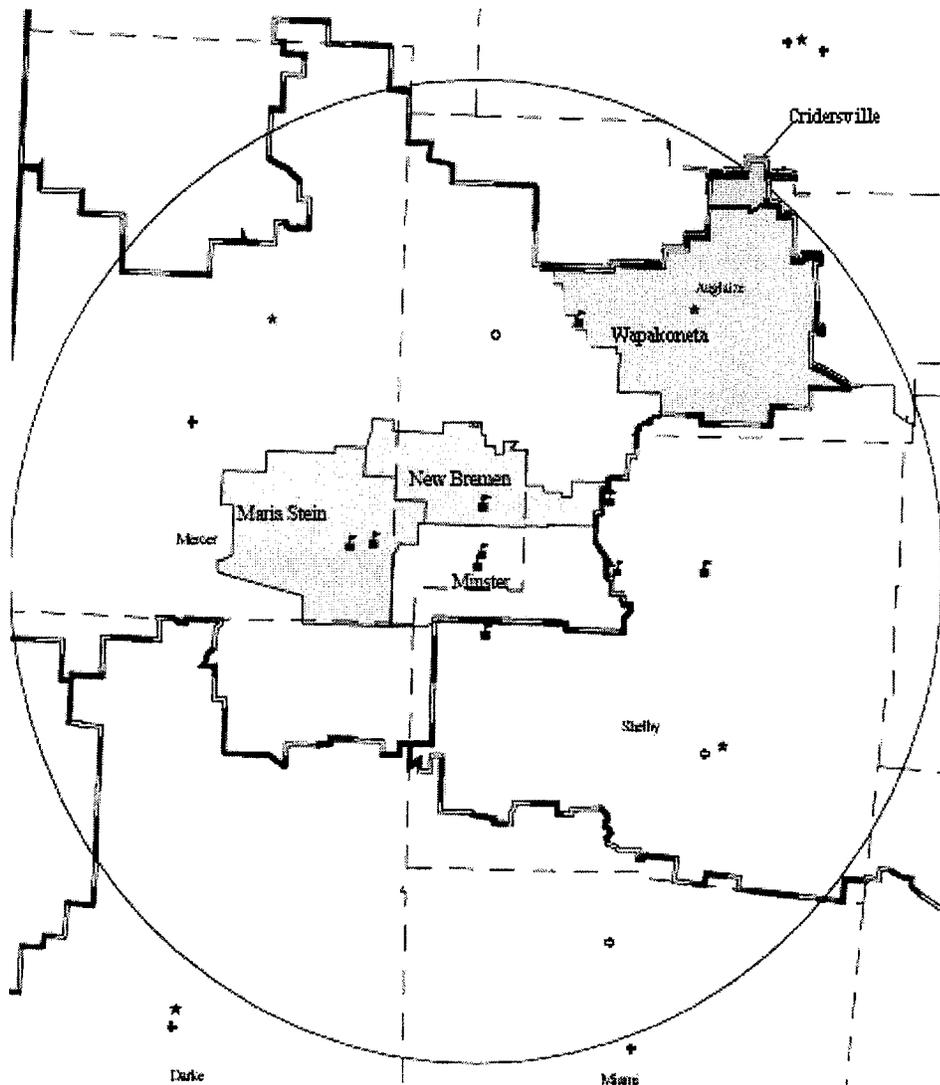
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Continued)

1. Minster Exchange Local Calling Area (where facilities exist)



Minster, Maria Stein, New Bremen, Wapakoneta and Cridersville: Toll-free calling

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Wapakoneta, Ohio

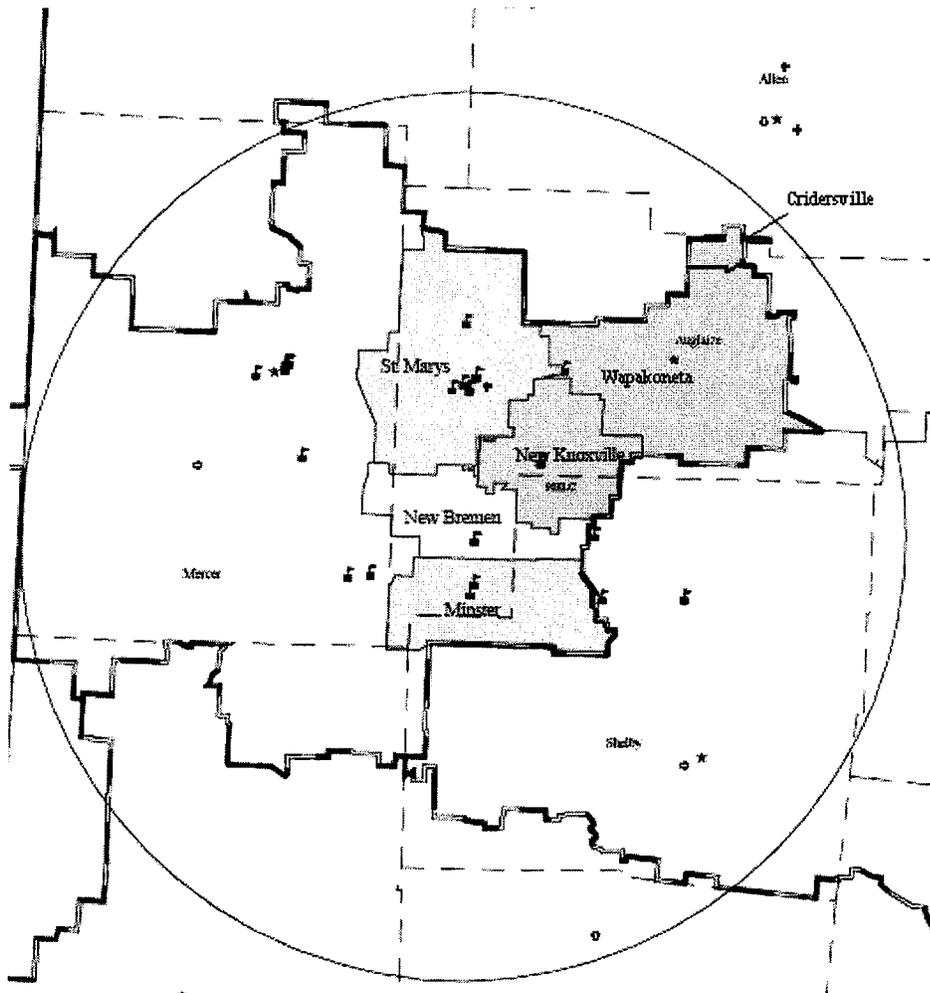
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Continued)

m. New Bremen Exchange Local Calling Area (where facilities exist)



New Bremen, St. Marys, Minster, New Knoxville, Wapakoneta and Cridersville: Toll-free calling

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Wapakoneta, Ohio

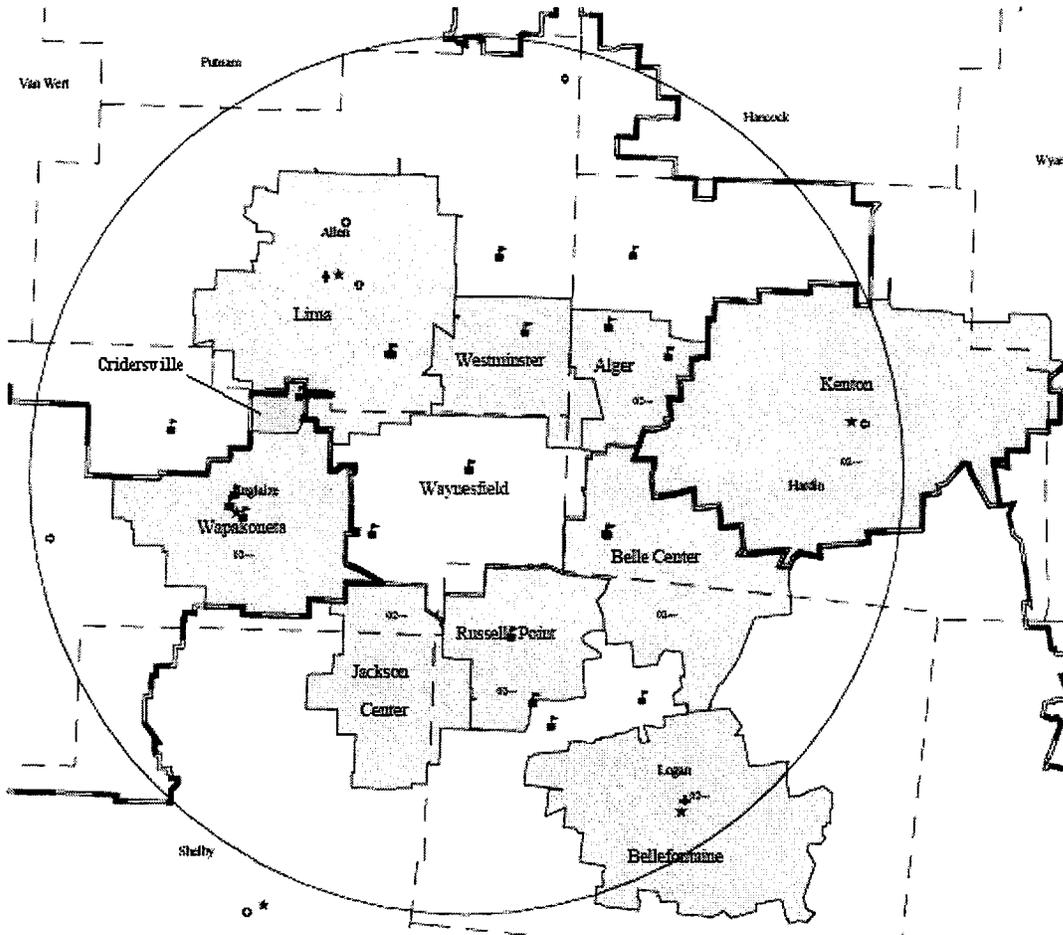
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

n. Waynesfield Exchange Local Calling Area (where facilities exist)



Waynesfield, Lima, Wapakoneta, Jackson Center, Russell Point, Bellefontaine, Belle Center, Westminister, Alger, Kenton and Cridersville: Toll-free calling

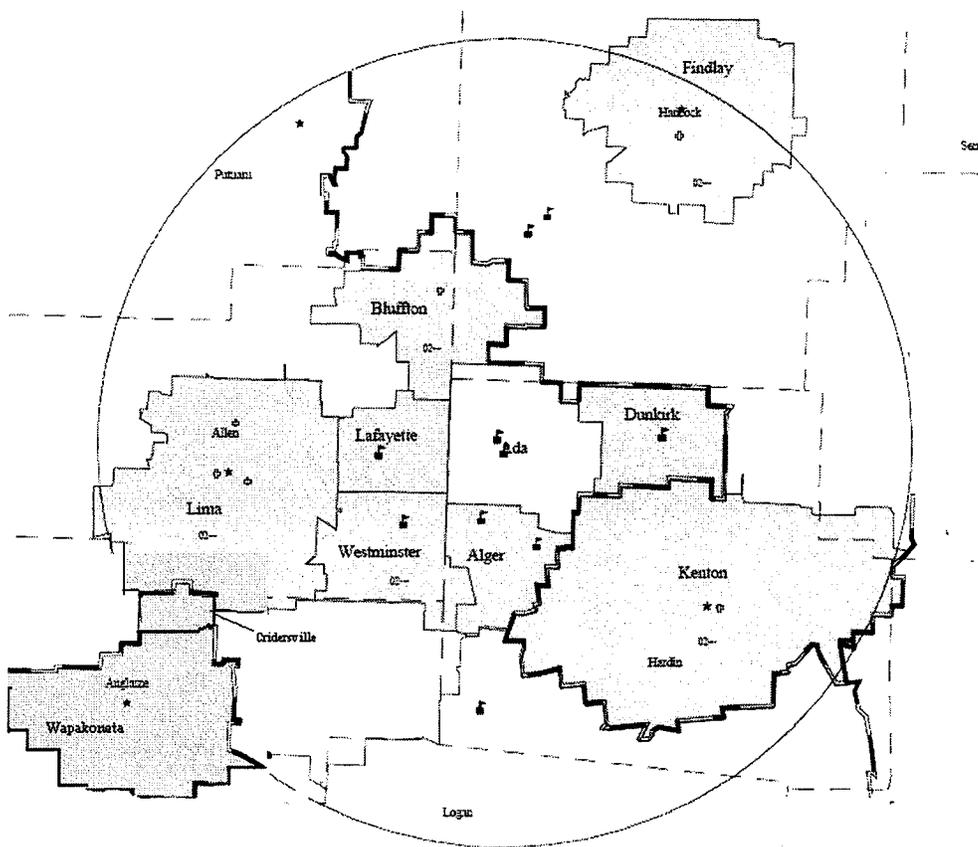
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Continued)

o. Ada Exchange Local Calling Area (where facilities exist)



Ada, Lafayette, Lima, Bluffton, Findlay, Westminister, Alger, Dunkirk, Kenton, Wapakoneta,
and Cridersville: Toll-free calling

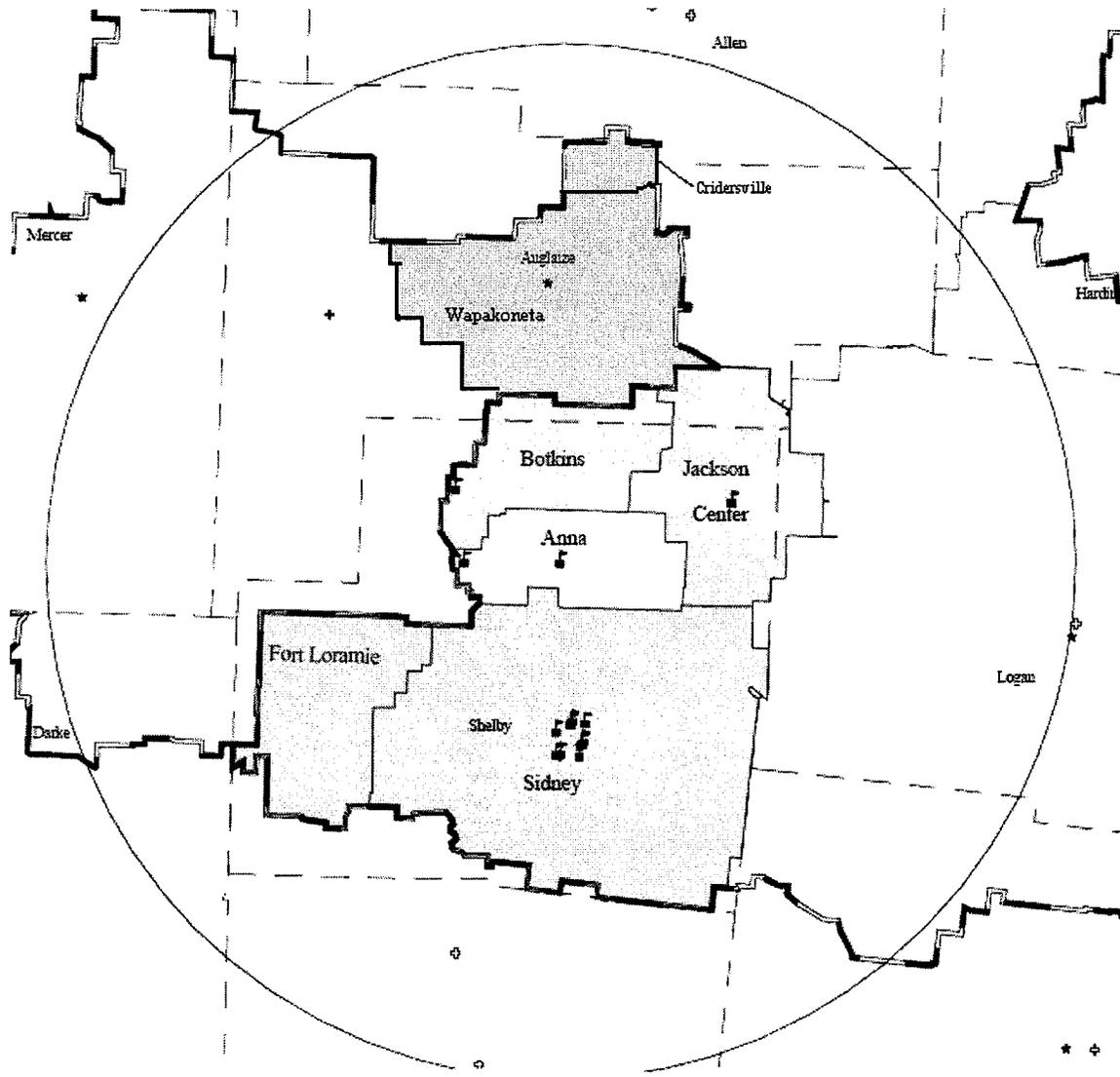
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

p. Anna Exchange Local Calling Area (where facilities exist)



Anna, Botkins, Jackson Center, Sidney, Fort Loramie, Wapakoneta, and Cridersville: Toll-free calling.

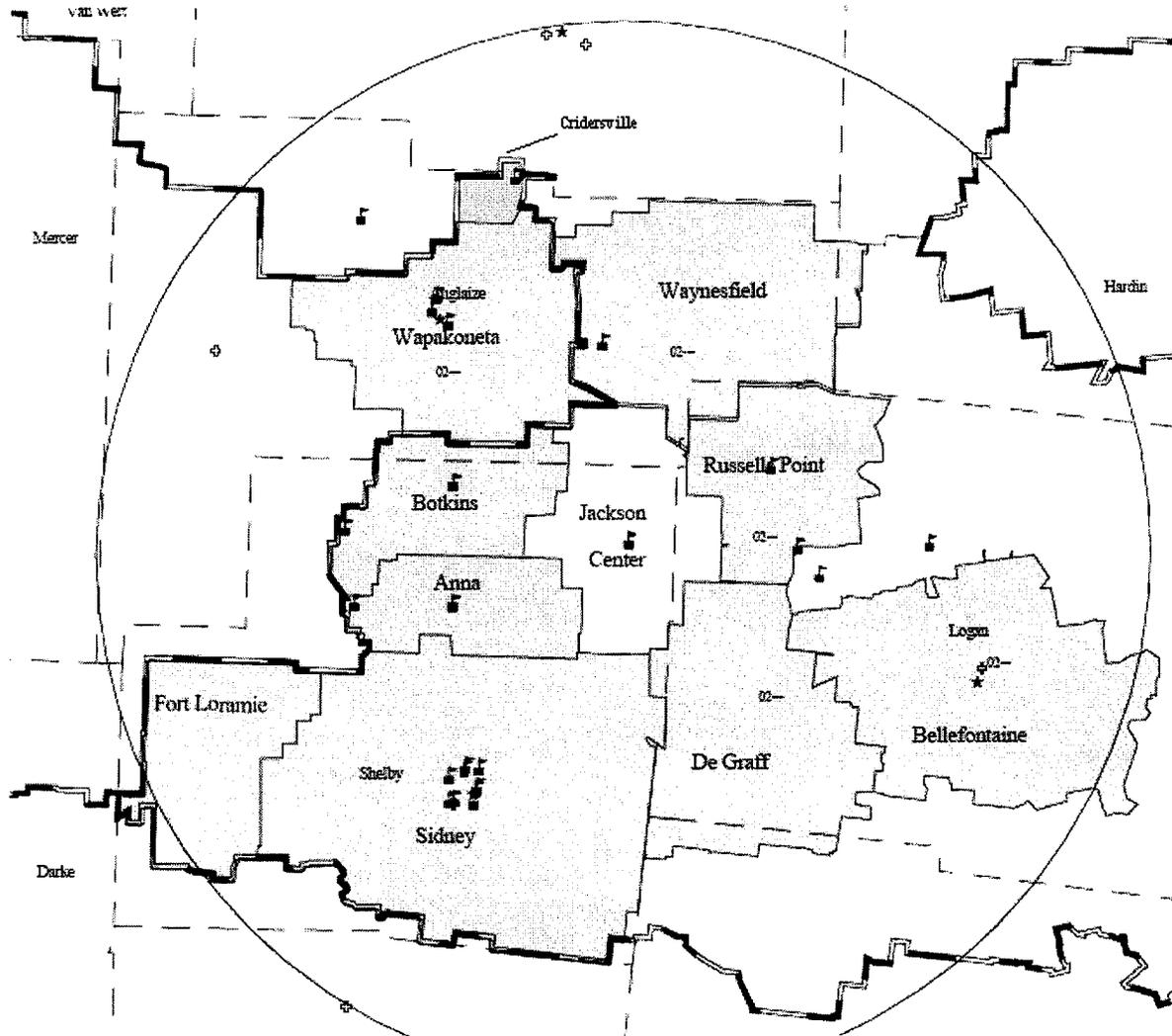
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

q. Jackson Center Exchange Local Calling Area (where facilities exist)



Jackson Center, Botkins, Anna, Sidney, Fort Loramie, Waynefield, Russells Point, De Graff, Bellefontaine, Wapakoneta and Cridersville: Toll-free calling

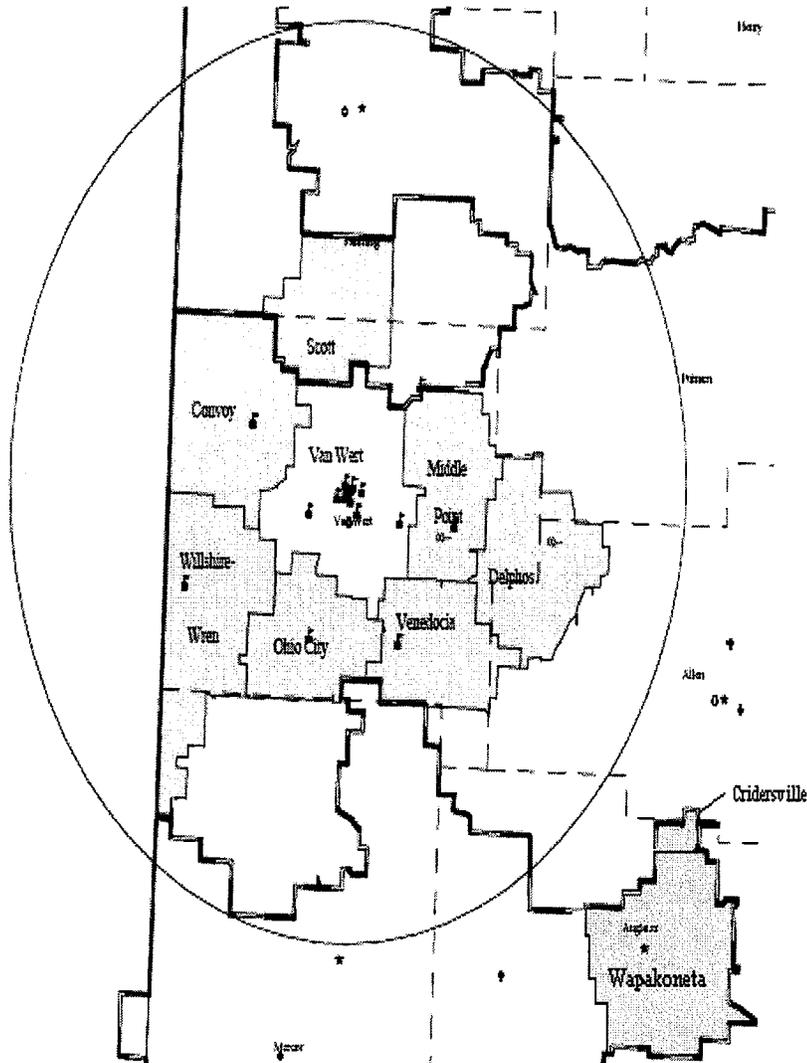
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Continued)

r. Van Wert Exchange Local Calling Area (where facilities exist)



Van Wert, Scott, Convoy, Willshire-Wren, Ohio City, Venedocia, Middle Point, Delphos,
Wapakoneta and Cridersville: Toll-free calling

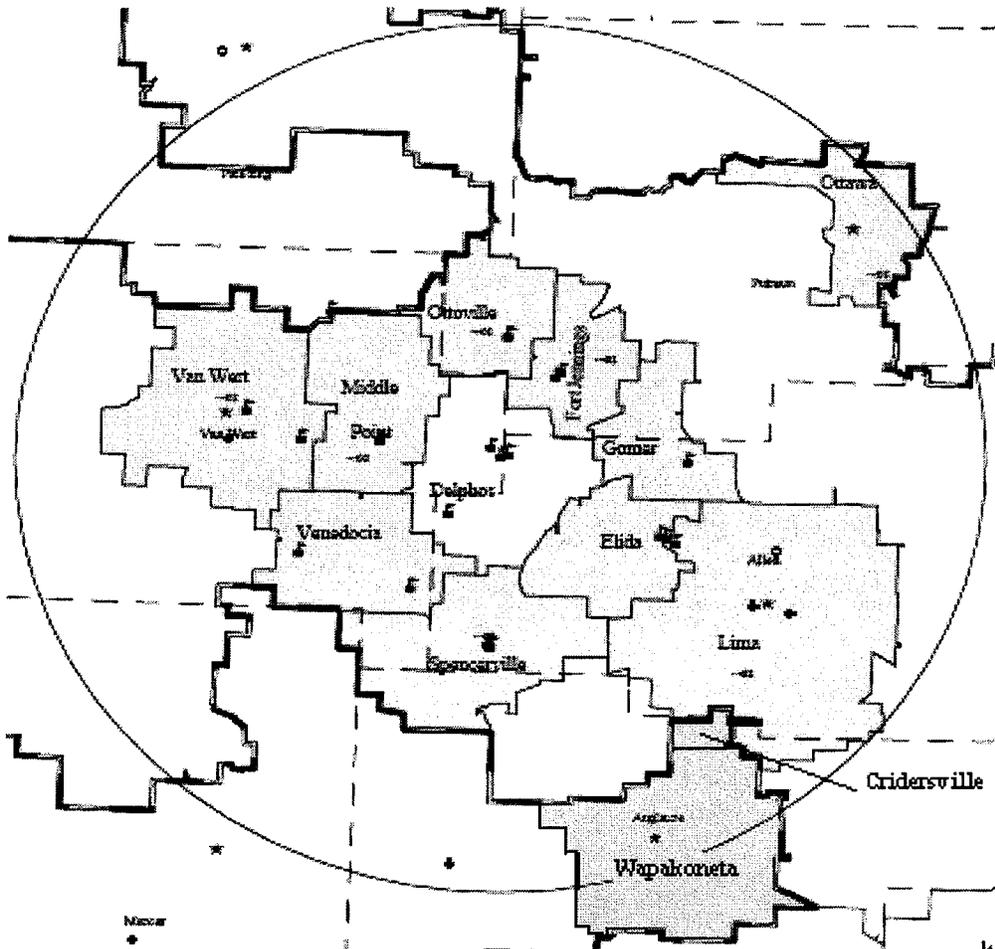
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

s. Delphos Exchange Local Calling Area (where facilities exist)



Delphos, Middle Point, Van Wert, Ottoville, Venedocia, Spencerville, Fort Jennings, Gomer, Elida, Lima, Ottawa, Wapakoneta and Cridersville: Toll-free calling

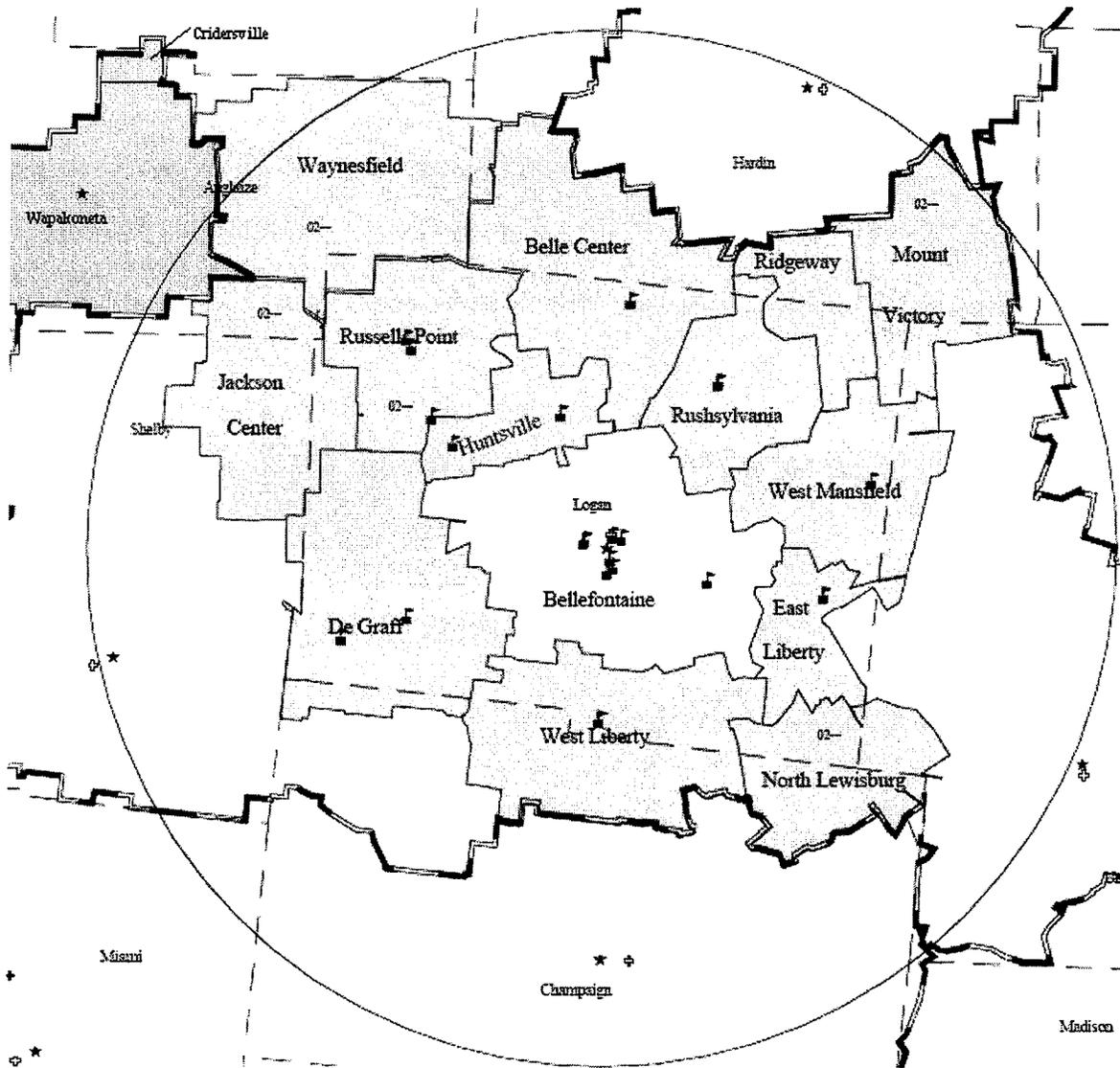
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. **LOCAL EXCHANGE RATES (Continued)**

4. Calling Areas (Continued)

t. Bellefontaine Exchange Local Calling Area (where facilities exist)



Bellefontaine, De Graff, West Liberty, North Lewisburg, East Liberty, West Mansfield, Rushsylvania, Ridgeway, Mount Victory, Belle Center, Huntsville, Russells Point, Jackson Center, Waynesfield, Wapakoneta and Cridersville: Toll-free calling

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Issued by the Public Utilities Commission of Ohio

Lonnie D. Pedersen, Chief Operating Officer

Wapakoneta, Ohio

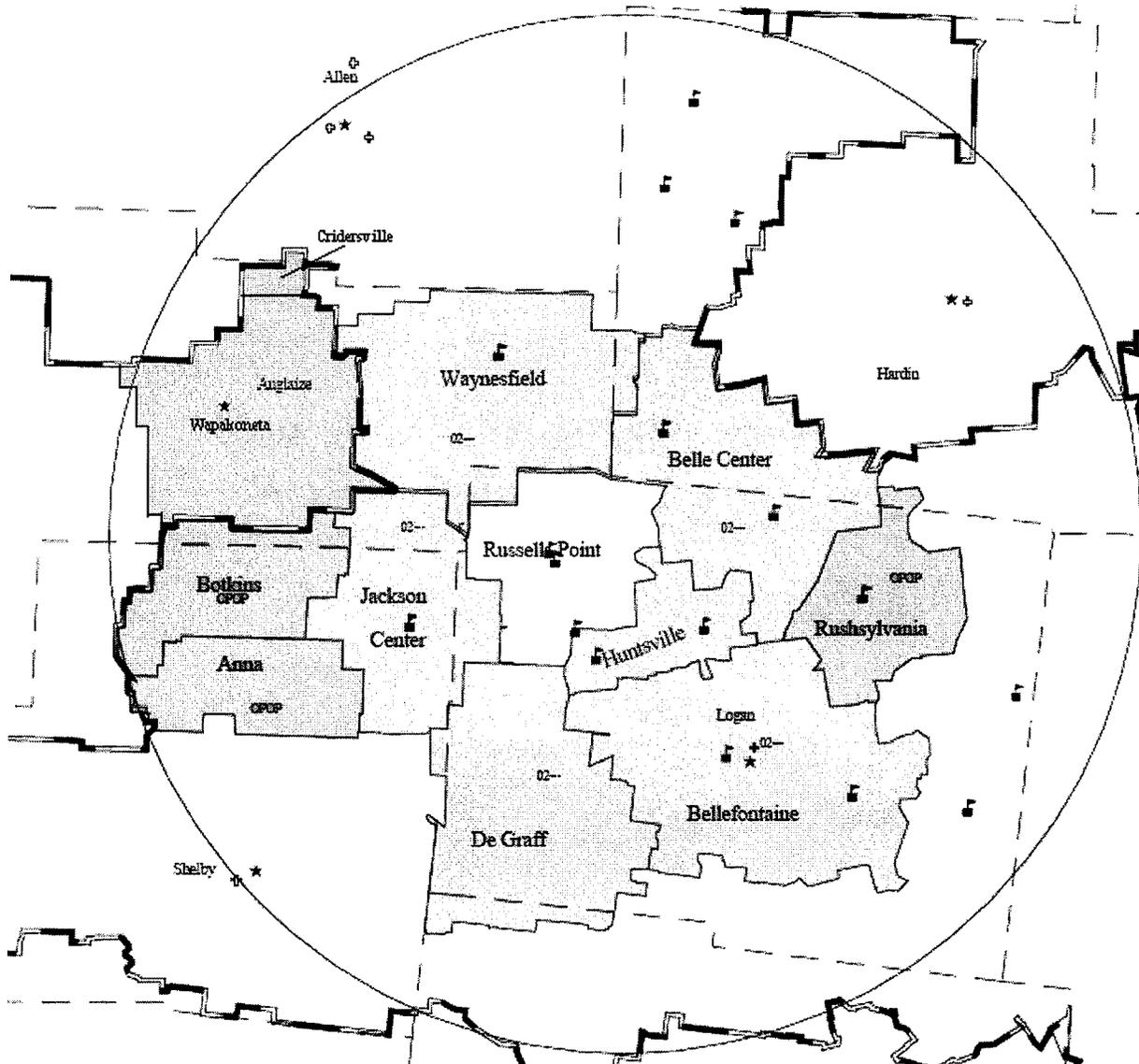
PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

A. LOCAL EXCHANGE RATES (Continued)

4. Calling Areas (Continued)

u. Russells Point Exchange Local Calling Area (where facilities exist)



Russells Point, Waynesfield, Belle Center, Rushsylvania, Bellefontaine, De Graff, Huntsville, Jackson Center, Anna, Botkins, Wapakoneta and Cridersville: Toll-free calling

PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

B. VERIFICATION AND EMERGENCY INTERRUPT SERVICE

1. General

a. Verification

- i. The Company furnishes Verification Service for the purpose of aiding Customers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local Customer line.
- ii. A Customer-originated request for verification of a local number other than an emergency agency number is a chargeable verification request. No charge applies if the line is out of order.

b. Emergency Interrupt Service

- i. The Company furnishes Emergency Interrupt Service when a Customer who has originated a verification request to a line which has been found to be busy informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
- ii. A Customer-originated request for emergency interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt Service.
- iii. The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

C. E911 SERVICE

Enhanced 911 Service (E911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) may receive telephone calls dialed to the telephone number 911.

PUCO Tariff No. 3

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

C. **E911 SERVICE (Continued)**

Resale

A monthly charge applies per line for the provision of E911 in counties equipped with E911 service. The charges for E911 are in addition to the base rates for local service as otherwise defined herein. Rates for E911 are dependent upon the location of the Customer and are determined as follows:

	<u>Monthly Recurring</u>
Frontier ILEC exchanges	\$0.24 per line
CenturyLink ILEC exchanges	\$0.20 per line

Facilities-Based

Enhanced 911 Service is provided to the customer at no charge.

PUCO Tariff No. 3

SECTION 5 - MISCELLANEOUS SERVICE ARRANGEMENTS

CALLING NUMBER DELIVERY BLOCKING (CALL BLOCK)

Calling Number Delivery Blocking will allow the calling party to suppress a directory number such that the called party with Calling Number Delivery does not receive the information. The called party will receive a “private” message instead of the calling party’s directory number.

Customers utilize an activation code on a per call basis to prevent the disclosure of the calling party’s directory number. Use of the activation code prevents the number display on the ensuing call only and does not prevent the calling number from display on subsequent calls. The activation code must be utilized on each call.

Calling Number Delivery Blocking will be provided on a universal basis to all eligible customers at no charge.

PUCO Tariff No. 3

SECTION 6 - PRICE LIST (CENTURYLINK)

This Price List is Expressly Written for Resale Customers within the Service Territory of United Telephone Company of Ohio, d/b/a CenturyLink

A. SERVICE CHARGES

1. Service Ordering Charges

	<u>Business</u>	<u>Residence</u>
Initial Order	\$ 12.25	\$ 11.00
Conversion Order	\$ 12.25	\$ 11.00
Subsequent Orders	\$ 9.25	\$ 7.25
Central Office Charge	\$ 6.75	\$ 6.75
Record Order Charge	\$ 8.75	\$ 8.75

2. Access Line Charge, each request

First line	\$ 25.00	\$ 14.75
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3. Premise Visit Charge

	\$ 7.25	\$ 7.25
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4. PIC Change Charge: IntraLATA and InterLATA

Per business or residence line, trunk, or port:

Manual Process	\$ 5.50
Electronic Process	\$ 1.25

If a subscriber changes both the IntraLATA and InterLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA and InterLATA PIC change charges will apply.

B. RESTORATION OF SERVICE

1. Suspension for Non-Payment

	<u>Business</u>	<u>Residence</u>
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When Premise Visit is not required:

First Line, per occasion	\$ 30.00	\$ 30.00
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When Premise Visit is required, the following charges are in addition to above charges:

	<u>Business</u>	<u>Residence</u>
First Line, per occasion	\$ 9.20	\$ 9.20

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Lonnie D. Pedersen, Chief Operating Officer

Wapakoneta, Ohio

PUCO Tariff No. 3

SECTION 6 – PRICE LIST (CENTURYLINK) (Continued)

C. LOCAL EXCHANGE BASE RATES

1. Monthly Flat Rates*

a. Within and Outside the Base Rate Area**

	<u>Basic Business</u>	<u>Residential</u>
Schedule I	\$ 24.54	\$ 12.64
Schedule II	\$ 26.50	\$ 13.16
Schedule III	\$ 28.75	\$ 13.68
Schedule IV	\$ 30.99	\$ 14.20
Schedule V	\$ 33.09	\$ 14.73
Schedule VI	\$ 35.14	\$ 15.25
Schedule VII	\$ 37.29	\$ 15.68
Schedule VIII	\$ 39.39	\$ 16.20
Schedule IX	\$ 41.49	\$ 16.72

* The flat rate service rates do not include any customer premises equipment.

** The applicable zone rate below will be applicable to telephone service provided outside the base rate area in addition to appropriate line rate.

b. Zones

	<u>Business and Residence Monthly Rate</u>		
	<u>Zone A</u>	<u>Zone B</u>	<u>Zone C</u>
One Party Line	\$ 1.14	\$ 2.61	\$ 4.99

PUCO Tariff No. 3

SECTION 6 – PRICE LIST (CENTURYLINK) (Continued)

C. LOCAL EXCHANGE BASE RATES (Continued)

2. Extension Circuit

	<u>Monthly Rate</u> <u>Each ¼ Mile Unit</u>
a. Within the Central Office Area Residence, each circuit	\$ 1.90

	<u>Monthly Rate</u>
b. Circuit Between Contiguous Central Office in the Same Exchange Area, each	\$ 24.70
Circuit Between Noncontiguous Central Offices in the Same Exchange Area, each	\$ 39.90

c. Zones

	<u>Business and Residence</u> <u>Monthly Rate</u>		
	<u>Zone A</u>	<u>Zone B</u>	<u>Zone C</u>
	One-Party Line	\$ 1.14	\$ 2.61

Note: Zones and zone rates are applicable in all Telephone Company exchange areas except South Lebanon.

PUCO Tariff No. 3

SECTION 6 – PRICE LIST (CENTURYLINK) (Continued)

C. LOCAL EXCHANGE BASE RATES (Continued)

3. Exchange Areas

<u>Exchange</u>	<u>Schedule</u>	<u>Zones</u>
Ada	V	A, B
Bellefontaine	VI	A, B, C
Bluffton	IV	A, B, C
Elida	VII	A, B, C
Huntsville	V	A, B
Lima	VII	A, B
Marysville	V	A, B, C
Sidney	VI	A, B, C
Waynesfield	VII	A, B, C

D. E911 SERVICE

	<u>Business</u>	<u>Residence</u>
Monthly Recurring Charge, Per line	\$ 0.20	\$ 0.20

E. INTRASTATE ACCESS FEE

	<u>Monthly Rate</u>
Residence, per line	\$4.10
Single-Line Business	\$6.00
Multi-Line Business, primary line	\$8.90

PUCO Tariff No. 3

SECTION 7 – PRICE LIST (FRONTIER)

This Price List is Expressly Written for Resale Customers within the Service Territory of Frontier North Inc.

A. SERVICE CHARGES

1. Service Installation Charges, non-recurring

	<u>Business</u>	<u>Residence</u>
Initial Order, per occasion	\$ 39.05	\$ 32.05
Subsequent Orders	\$ 18.05	\$15.90
Central Office Charge, per line	\$ 13.10	\$ 13.10
Record Order Charge	See Subsequent Order Charge	
Outside Plant Charge	\$ 39.05	\$ 39.05
Maintenance of Service Charge		
First Quarter Hour or		
Fraction Thereof	\$ 35.75	\$ 35.75
Each Addt'l Quarter Hour		
Or Fraction Thereof	\$ 9.15	\$ 9.15
2. Premise Visit Charge	\$ 9.20	\$ 9.20
3. PIC Change Charge: IntraLATA and InterLATA		

Per business or residence line, trunk, or port:

Manual Process	\$5.50
Electronic Process	\$1.25

If a subscriber changes both the IntraLATA and InterLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA and InterLATA PIC change charges will apply.

PUCO Tariff No. 3

SECTION 7 – PRICE LIST (FRONTIER) (Continued)

B. RESTORATION OF SERVICE

1. Suspension for Non-Payment

When Premise Visit is not required:

	<u>Business</u>	<u>Residence</u>
First Line, per occasion	\$ 30.00	\$ 30.00

When Premise Visit is required, the following charges are in addition to above charges:

	<u>Business</u>	<u>Residence</u>
First Line, per occasion	\$ 9.20	\$ 9.20

C. LOCAL EXCHANGE BASE RATES

1. Monthly Flat Rate

	<u>Basic Business</u>	<u>Residential</u>
Schedule I	\$ 24.88	\$ 12.38
Schedule II	\$ 25.73	\$ 12.80
Schedule III	\$ 26.61	\$ 13.23
Schedule IV	\$ 27.85	\$ 13.85
St. Mary's Exchange	\$ 27.85	\$ 13.85
Schedule V	\$ 29.09	\$ 14.47
Schedule VI	\$ 34.33	\$ 14.94

2. Exchange Areas

<u>Exchange</u>	<u>Schedule</u>
Minster	II
New Bremen	III
St. Marys	IV
Tipp City	VI

PUCO Tariff No. 3

SECTION 7 – PRICE LIST (FRONTIER) (Continued)

D. E911 SERVICE

	<u>Business</u>	<u>Residence</u>
Monthly Recurring Charge, Per line	\$ 0.24	\$ 0.24

E. INTRASTATE ACCESS FEE

	<u>Monthly Rate</u>
Residence, per line	\$1.25
Business, per line	\$3.00

PUCO Tariff No. 3

SECTION 8 – PRICE LIST (FACILITIES-BASED)

A. SERVICE CHARGES

1. Service Installation Charges, non-recurring

	<u>Business</u>	<u>Residence</u>
Initial Order, per line (includes Central Office Charge, Line Connection Charge, Service Order Charge and Line Servicing Charge)	\$26.85	\$26.85
Central Office Charge, per line	\$ 8.25	\$ 8.25
Line Connection Charge	\$10.60	\$10.60
Trip Charge (New Construction)	\$25.00	\$25.00
Service Order Charge	\$ 4.00	\$ 4.00
Line Servicing Charge	\$ 4.00	\$ 4.00
Maintenance of Service Charge		
First Quarter Hour or Fraction Thereof	\$15.00	\$14.50
Each Add'l Quarter Hour or Fraction Thereof	\$15.00	\$ 9.00

2. PIC Change Charge: IntraLATA and InterLATA

Per business or residence line, trunk, or port:

Manual Process	\$5.50
Electronic Process	\$1.25

If a subscriber changes both the IntraLATA and InterLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA and InterLATA PIC change charges will apply.

3. Service Order Port Charge, per line

Initial Line	\$25.00	\$25.00
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PUCO Tariff No. 3

SECTION 8 – PRICE LIST (FACILITIES-BASED) (Continued)

B. RESTORATION OF SERVICE

1. Suspension for Non-Payment

When Premise Visit is not required:

	<u>Business</u>	<u>Residence</u>
First line, Per Occasion	\$12.25	\$12.25

When Premise Visit is required, the following charges are in addition to above charges:

	<u>Business</u>	<u>Residence</u>
First line, Per Occasion	\$10.60	\$10.60

C. LOCAL EXCHANGE BASE RATES

1. Monthly Flat Rate

	<u>Business Primary Line</u>	<u>Residential Primary Line</u>	
St. Marys, Celina, Ada, Bellefontaine, Bluffton, Elida, Huntsville, Marysville, Minster, New Bremen, Sidney, Tipp City, Waynesfield, Coldwater, Botkins, Jackson Center, Westminster, Lafayette, Anna, Spencerville, Van Wert, Delphos, Russells Point, Columbus Grove, Pandora Gilboa, Columbus, Dublin, Dayton, Findlay, Upper Sandusky, Van Buren, Vanlue, De Graff, Convoy, Defiance, Ottawa, Arlington, Rockford, Beaverdam, Spencerville, Venedocia, Maria Stein, Ft. Loramie, North Baltimore, Payne, Scott, Grover Hill, Paulding, Union City, Troy, Waverly, Greenville, Piqua, Versailles, Bowling Green, Oakwood, Fostoria, and Tiffin	\$35.98	\$17.98	(N) (N)
Lima	\$43.98	\$17.98	

PUCO Tariff No. 3

**SECTION 9 - 811 SERVICE FOR "ONE CALL" NOTIFICATION
SYSTEMS (FACILITIES BASED)**

A. GENERAL

1. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from Telephone Service Company within the Company service area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

PUCO Tariff No. 3

**SECTION 9 - 811 SERVICE FOR "ONE CALL" NOTIFICATION
SYSTEMS (FACILITIES BASED) (Continued)**

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS
PROVIDER**

1. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 provider must pay a number change charge as found herein.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgment of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party of persons, for any personal injury to or death of any person or persons, or for any loss damage or distribution of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company Subscribers.

PUCO Tariff No. 3

**SECTION 9 - 811 SERVICE FOR "ONE CALL" NOTIFICATION
SYSTEMS (FACILITIES BASED) (Continued)**

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS
PROVIDER (Cont.)**

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and released and all other rights from all holders of copyrights, trademarks and patents used in connection with said service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

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**SECTION 9 - 811 SERVICE FOR "ONE CALL" NOTIFICATION
SYSTEMS (FACILITIES BASED) (Continued)**

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service of the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network if they purchase service directly from the company. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.
5. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operation tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

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**SECTION 9 - 811 SERVICE FOR "ONE CALL" NOTIFICATION
SYSTEMS (FACILITIES BASED) (Continued)**

D. LIABILITY (Cont.)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider call center, however, the Company will not be held responsibility for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 6.4.1 of this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the company or by other subscribers of abbreviated dialing codes. If after the notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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**SECTION 9 - 811 SERVICE FOR "ONE CALL" NOTIFICATION
SYSTEMS (FACILITIES BASED) (Continued)**

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, application Service Connection Charges are specified in Section 3 of this Tariff will apply in addition to the rates listed below.
4. Rates:

	Nonrecurring Charge
Central Office Charge ⁽¹⁾	\$175.00
Number Change Charge (per Telephone Number)	\$ 35.00

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

SECTION 10 - INTRASTATE ACCESS SERVICE TARIFF

**INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES**

TSC Communications, Inc. ("TSC") hereby adopts the access service charge benchmarks set by the FCC in its Seventh Report and Order released April 27, 2001, *In the Matter of Access Charge Reform*, CC Docket No. 96-262, and any future FCC decisions in its access proceedings as they may apply to rural CLECs competing and non-rural ILECs.

PUCO Tariff No. 3

SECTION 11 – VOIP – PSTN TRAFFIC

1. Toll Voice Over Internet Protocol – Public Switched Telephone Network (“Toll VoIP – PSTN”) Traffic

Toll VoIP – PSTN Traffic is traffic exchanged between the Company and the Customer in Time Division Multiplexing (TDM) format that originates and/or terminates in Internet Protocol (IP) Format. Toll VoIP Traffic originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premise equipment.

This section governs the identification and treatment of Toll VoIP – PSTN Traffic that is required to be compensated at interstate access rates unless the parties have agreed otherwise in a written agreement.

Company will bill and collect the full interstate switched access rate on traffic exchanged with Customers when such traffic originates and/or terminates in Internet Protocol format, as set forth in Section 51.913 of the Federal Communications Commission’s rules, 47 C.F.R. §51.913, regardless of whether the Company itself delivers such traffic to the called party’s premises or delivers the call to the called party’s premises via contractual or other arrangements with an affiliated or unaffiliated provider of interconnected Voice over Internet Protocol Service.¹

Intrastate Toll VoIP – PSTN traffic is subject to the Company’s applicable interstate switched access rate per minute, as set forth in the Company’s Interstate Tariff Filed by NECA.

A Customer delivering traffic to Company or the Company when it delivers traffic to the customer will identify the percentage of traffic that is Toll VOIP – PSTN Traffic (“Percentage VOIP Usage” or “PVU”) and will provide a traffic study or similar analysis that is subject to audit, not more than twice per year. The Company or Customer has the right to audit at the requesting parties expense. If a Customer fails to provide this information, Company will assign a default PVU equal to the Company PVU. If a customer chooses to revise its CPVU, it shall forward to the Company no later than 45 days after the first day of January and/or July, a revised CPVU based on the prior six months, ending the last day of December and June, respectively, along with supporting documentation for the prior 6 months period. The revised CPVU will apply prospectively and serve as the basis for billing until superseded by a new verified CPVU.

¹ See, In the matter of Connect American Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High Cost Universal Support, Developing and Unified Intercarrier Compensation Regime, Federal State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform-Mobility Fund, Report and Order and Further Notice of Proposed Rulemaking, Docket Nos. WC Docket No. 10-90, *et al.*, FCC 11-161, Released November 18, 2011. This information is set forth in Section 51.913 of the Federal Communications Commission’s rules, 47 C.F.R. §51.913.

PUCO Tariff No. 3

SECTION 11 – VOIP – PSTN TRAFFIC (Con’t)

TSCCI is in the process of modifying its billing systems to implement the new PVU factoring process. All initial Customer PVU (CPVU) factors to the Company are to be provided no later than April 15, 2012 to qualify for retroactive rate adjustments back to December 29, 2011, the effective date of the new FCC regime. If a CPVU factor is not provided by April 15, 2012, there will be no retroactive rate adjustments and the default CPVU factor will be equal to the Company’s PVU until the customer submits a verifiable CPVU complete with numerator and denominator data.

The company will determine a TSCCI (“TSC” Percent VoIP Usage) (“TPVU”) factor representing the percentage of the Company’s total access minutes in the State that TSC originates or terminates on its network in IP format. This TPVU shall be based on information such as the number of Company’s retail VoIP subscription in the state (e.g. as reported on the FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.

The Company will calculate a combined Percent VoIP Usage (PVU) factor based upon the TPVU and the CPVU factors, using the following formula (where TPVU and CPVU are expressed as decimal percentages; e.g., a CPVU of 20% is expressed as 0.20):

$$PVU = CPVU + (1-CPVU) \times TPVU$$

This section of the tariff does not preclude the parties from negotiating different rates, terms and conditions governing compensation for toll VoIP-PSTN traffic. This tariff does not supersede rates, terms and conditions governing compensation for toll VoIP-PSTN traffic in existing interconnection agreements; and the rates terms and conditions governing compensation for toll VoIP-PSTN traffic in this tariff apply prospectively.

PUCO Tariff No. 3

SECTION 12 - N11 SERVICE
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1+ and 0+ calling
 - d. O-operator assisted calling
 - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

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SECTION 12 - N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)
 - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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SECTION 12 - N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

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SECTION 12 - N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider. is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

	<u>Non-Recurring Charges</u>
Central Office Charge	\$115.00
Service Connection Charge	\$ 15.00
Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis.	\$ 20.00

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SECTION 12 - N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

	<u>Non-Recurring Charges</u>
Central Office Charge	\$115.00
Service Connection Charge	\$ 15.00
Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis.	\$ 20.00