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PUCO

FORMAL COMPLAINT FORM

Marie K. Scott
(YOUR NAME)

AGAINST

01-2382-TP-CSS

Ameritech Phone Co.
(THE COMPANY)

MY COMPLAINT IS: ① They were charging me a deposit for late bills that were their fault, I got the bills but not the late notices.
② They still have not separated my 2 phone lines.
③ When I have a problem, they are rude & nasty, then want to take weeks to correct the problem.
④ They were shuting my phones off every 2WK for late bill but were not calling me or notifying me of the problem.

(ADDITIONAL INFORMATION MAY BE ATTACHED)

Marie Scott
SIGNATURE

Box 14707
STREET ADDRESS

Cols, OH 43214
CITY, STATE, & ZIP

614-784-8891
TELEPHONE NUMBER

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